

# *Citizen Service*



## *2002 Annual Report*

### **Maine Commission for Community Service**

Maine State Planning Office  
187 State Street  
38 State House Station  
Augusta, ME 04333

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## Our Mission

To foster community service and volunteerism to meet human and environmental needs in the State of Maine.



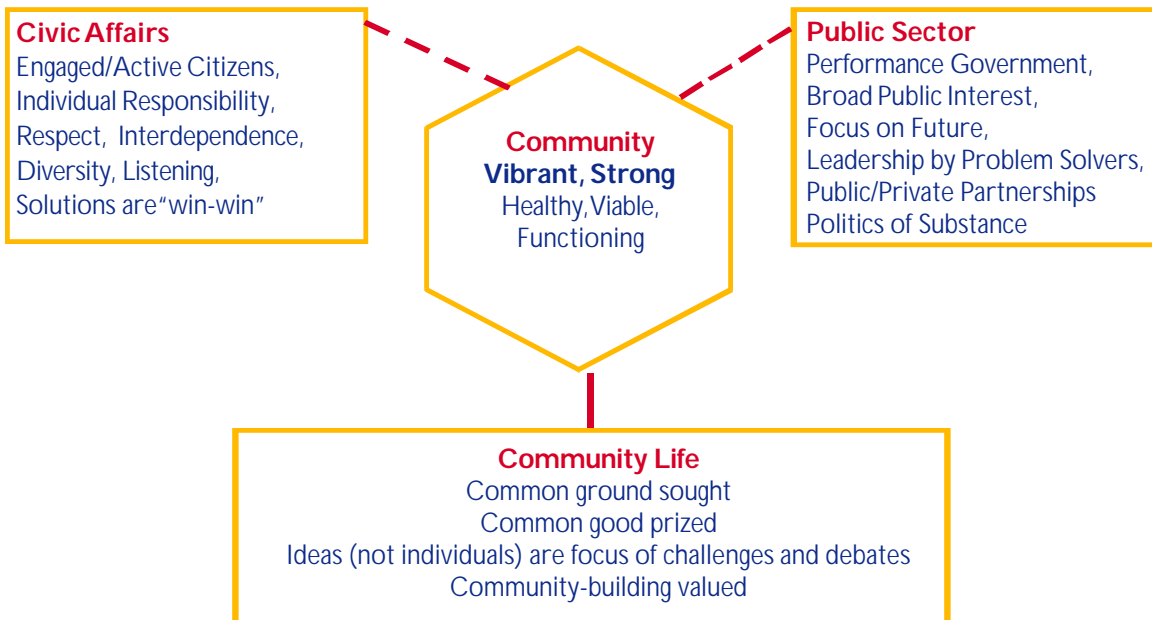
## Our Vision

Vibrant, productive communities with involved, responsible citizens.



## Grounded in Research

Civic engagement (volunteer or community service) is essential to community strength. Whether the research is by John Gardner, Robert Putnam, or the Pew-funded study of civic change, a core set of traits are cited as the hallmark of a functioning community. MCCS is always mindful of how its work should foster these traits.





## The Maine Commission for Community Service

Maine State Planning Office, Executive Department

38 State House Station, Augusta, ME 04333

voice: 207-287-5313 | fax: 207-287-8059



January 30, 2003

Governor John E. Baldacci  
Office of the Governor  
1 State House Station  
Augusta, ME 04333-0001

Dear Governor Baldacci:

On behalf of the Maine Commission for Community Service, I am pleased to submit our 2002 annual report. The Report reflects the work accomplished over the past year to advance our mission.

The Commission is fortunate to have as partners more than 9,000 Maine National Service participants of every age and background, who give their time and talents to solve problems, strengthen communities and help those in need. These volunteers educate children, help senior citizens become computer literate, build homes, clean parks, fight domestic violence, staff food banks and recruit and train other volunteers.

The Commission is the State lead contact for the federal Corporation for National and Community Service (CNCS), which operates all national civilian service programs through a state-federal cooperative partnership. The Commission also collaborates with the Maine Department of Education on matters related to service-learning and youth development. Together the three partners -- CNCS, Dept. of Education and MCCC -- administer the citizen service programs that put more than \$4 million into Maine towns through AmeriCorps (the domestic Peace Corps); Learn and Serve; and the Senior Corps.

The Commission is proud to have developed the VolunteerMaine.org website which provides a wealth of information on effective volunteer programs and serves as a statewide volunteer center, linking those who wish to serve with organizations seeking volunteers.

This year we have partnered with the Maine Jobs Council's School-to-Work Committee, the Department of Education's Bridges to Practice, the Senior Staff of the Children's Cabinet, VOAD (Voluntary Organizations Active in Disasters), the Homeland Security task force, and a host of ad hoc committees. In every instance, the Commission's purpose was to link the topics under consideration with community service as one strategy to address the issues. This year also saw the implementation of the monthly Governor's Points of Light Awards for Exemplary Maine Youth, to highlight the valuable contributions youth make to their communities.

During the past year, the Commission devoted considerable time and volunteer resources to survey an extensive list of individuals and organizations regarding the future work and priorities of the Commission. The outcome of this process led to the development and adoption of a three-year Strategic Plan. Subsequently, our taskforce structure was reorganized to accomplish the Plan.

Another major effort has been with Citizen Corps; developing partnerships with the Maine Emergency Management Agency and Bureau of Health, including conducting three public information meetings. The Commission has recently been named the statewide Citizen Corps Council, and as such will be responsible for coordinating the volunteer element with the professional organizations.

We believe that as you review our Annual Report, you will be impressed with the significant contributions Maine citizens make to our state through their service in these programs. We are excited about the future of volunteerism and community service in Maine as we embrace the emerging challenges.

The members of the Maine Commission for Community Service extend our sincere best wishes and our pledge to work with you and your staff to accomplish your goals.

Respectfully,

/s/

Susanne W. Sandusky, Chair



## Our Statute

*There is established the Maine Commission for Community Service to foster the State's ethic of community service; encourage community service and volunteerism as a means of meeting critical human, environmental, educational and public safety needs throughout the State; serve as the State's liaison regarding national and community service and volunteer activities; foster collaboration among service agencies; receive gifts and grants, implement state-wide service programs and make subgrants to state and local entities in accordance with the federal National and Community Service Trust Act of 1993, Public Law 108-02.*

*5MRSA Chapter 373, s.7501*



## Our Values ...

*The Maine Commission for Community Service values service:*

- ◆ *as a community building strategy -- harnessing the energy of a few to the benefit of many;*
- ◆ *as a problem-solving strategy -- complementing the effort and energy of full-time professionals with the vision and sense of mission of part- or full-time volunteers; and*
- ◆ *as a state- and nation-building strategy -- cultivating a sense of civic identity and greater common purpose.*



## ... and Convictions

- ◆ *Service is a fundamental building block of a civil society;*
- ◆ *Service cultivates a sense of personal and civic responsibility;*
- ◆ *Service is a strategy for solving a range of community problems;*
- ◆ *Service varies in intensity from part-time volunteerism to full-time paid service;*
- ◆ *Service, when it is well-conceived and implemented, can be a cost-effective complement to the work of professionals;*
- ◆ *Service includes a range of activities performed by different people using different means;*
- ◆ *Service is a lifelong habit that can be most easily acquired early in life;*
- ◆ *Service works best when it is community-led & government-supported;*
- ◆ *Service is a fundamental American tradition.*

# ✦ *A Brief History* ✦

The **Maine Commission for Community Service (MCCS)** was established in 1994 by Executive Order and under State statute in 1995. The 26-member Commission is the State of Maine's lead partner with the Federal Corporation for National and Community Service.

The Maine State Planning Office provides administrative support. The Commission's web site offers comprehensive, up-to-date information about the Commission and programs. Please visit our web site at [www.maine.gov/communityservice](http://www.maine.gov/communityservice).

## **What Does It Do?**

The Maine Commission for Community Service ...

- Develops the State vision for volunteer service;
- Produces and implements a 3-year strategic plan that advances the vision and service among citizens;
- Cultivates collaboration among public and private volunteer service programs;
- Serves as a clearinghouse for people interested in service and agencies recruiting volunteers;
- Sets Maine priorities for funding programs supported by the Corporation for National and Community Service;
- Prepares the State application for funds, selects programs to be funded under the National and Community Service Trust Act of 1993 and then administers the funds through subgrants;
- Provides training and technical assistance to national service programs in Maine;
- Carries out fund-raising efforts to supplement federal funding for volunteer service.

## **The Commissioners**

In 1994, twenty-six citizens were appointed by Governor McKernan to serve as the inaugural Commission members. Since then, an average of nine people have been appointed by the Governor each year to fill naturally occurring vacancies on the board. Commissioner terms of service are three years with an option for re-appointment.

The Commissioners are a diverse, bipartisan group of citizens, actively engaged in community service, and represent every region of the state.

# ✦ *Commissioners Completing Service* ✦

The Commission gratefully acknowledges the contributions of members who completed service during 2002:

**Roxanne Leach**, Livermore Falls

# Appointed Members of the Maine Commission for Community Service



**Susanne W. Sandusky**, Chair  
Mapleton

Special Projects Manager, Aroostook County Action Program

**Peter Taylor**, Vice-Chair  
Brunswick

Program Officer, Maine Community Foundation

**Judith Stebbins**, Secretary  
Winthrop

Speech Therapist, Griffiths Associates

MCCS Representative/Board Member, American Association of State Service Commissions

**Denyse M. Anderson**, Topsham  
Human Resources Coordinator  
Wright-Pierce

**Susan Cheesman**, Concord, NH  
Ex-officio, Corporation for  
National & Community Service

**Quenten Clark**, Farmington  
Superintendent of Schools  
ME School Administrative District 58

**Rae Clark-McGrath**, Cape Elizabeth  
Board Member: Foster Grandparents  
and Senior Companion Program

**Eileen Conlon**, Wells  
Organizational Development  
Conlon Consulting Group

**Peter Crockett**, Chelsea  
Community Services Liaison  
ME Labor Group on Health, AFL-CIO

**Glenn (Chip) Curry**, Knox  
VISTA Project Supervisor  
Communities for Children

**Randall Curtis**, Morrill  
Director of Educational Grants  
MBNA New England

**Greg DeWitt**, Litchfield  
Behavioral Specialist  
Augusta Mental Health Institute

**Christine Force**, South Portland  
Community Relations Manager  
Hannaford Brothers

**Paula Gagnon**, Kennebunk  
Dean of Students  
York County Technical College

**Dawn Girardin**, Dryden  
Volunteer Coordinator  
Western Maine Community Action

**Sharon Gleason**, Pittston  
Volunteer Relations Manager  
American Lung Association

**Amy Nunan**, Augusta  
Administrative Assistant  
Getting Healthy

**Linda Rohman**, Bangor  
Director of Volunteers  
Eastern Maine HealthCare

**Walter Rosen**, Brunswick  
Retired, National Academy of Sciences

**Pierrot Rugaba**, Portland  
Refugee Coordinator  
ME Department of Human Services

**John Stivers**, Topsham  
Ex-officio Representative  
ME Department of Education

**Kristen Thomas**, Harpswell  
Educator, Wiscasset

**Brenda Zollitsch**, Orono  
Resource Development Officer  
Univ. of Maine Cooperative Extension;  
Executive Director, Pine Tree State  
4-H Foundation



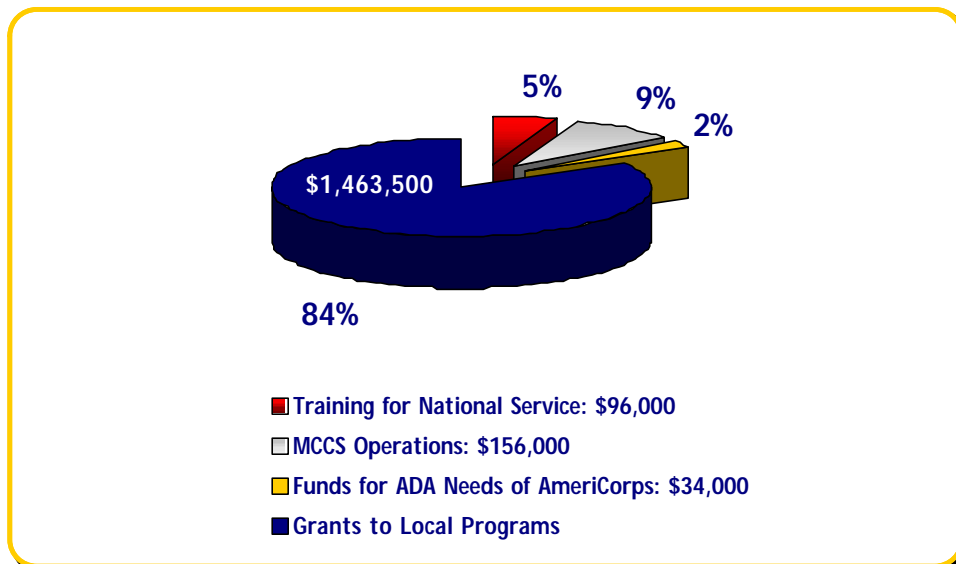
## ★ *Commission Staff at the State Planning Office* ★

The Staff of the Maine Commission for Community Service during 2002 were:

**Maryalice Crofton**, Director  
**Anne Schink**, Training Officer  
**Susan Spinell**, Grant Programs Officer  
**Virginia Everett**, Administrative Support

During this period, the Commission was fortunate to have additional assistance on projects from **Tony VanDenBossche** (Grants Management), **Victoria Hutchinson and Christy Monroe** (Corps Council), **Kay Dutram** of the Institute for Public Sector Innovation (Citizen Corps regional meetings), and **J Harper** of Maine's Agriculture, Conservation, and Environmental Service Center (Strategic Planning).

## ★ *Federal Funds Administered by MCCS* ★



During 2002, the Commission for Community Service managed just under \$1.75 million in funding from the Corporation for National and Community Service. The program development assistance and training funds support skill development and networking of all National Service Programs in Maine. The disability funds are targeted at both providing accommodations for citizens with disabilities who wish to serve in AmeriCorps and outreach to those citizens to increase their participation in National Service. This year, administrative funding included two "one-time" grants to support training of the appointed Commission members and facilitation of the Strategic Plan development.

## ✦ *The Commission's 2002 Accomplishments* ✦

### **Statutory Duty: Develop a State vision for national, state, and community service.**

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For several years, the Commission has focused a portion of its activities on service by youth in their communities. A repeated theme emerging from community meetings, surveys, and needs assessments was that youth are not seen as potential volunteers or active citizens. Rather, they are more often cast in the role of clients or consumers who need to be served.

In the fall of 2002, the Points of Light Foundation approached the Governors of each state with an invitation to establish a "Governors' Points of Light Award". The state-level recognition was designed to highlight citizen service on a monthly basis. In Maine, the Commission for Community Service worked with the Governor's Office to fashion Maine's Points of Light Award as an opportunity to recognize exemplary youth service each month.

The criteria for selection states that the award is intended not only to highlight the significant contributions of youth volunteers to their communities but, also, to provide inspiration to other youth. Profiles of the 2002 award recipients are posted on [www.volunteermaine.org](http://www.volunteermaine.org) (Calendar & News) along with the form by which a youth group or individual young person can be nominated.

Recipients of the 2002 Governor's Points of Light Award were

January	Foster Tech Firefighters, Farmington
February	Kacha Turner and Ivory Callas for founding the "Adopt-A-Grandparent" program, Oxford Hills High School
March	Zachary Taylor for his multi-year contribution to the Auburn Historical Society, Auburn Middle School
April	Atwood Tapley School (Oakland) and Benton Elementary students for their joint work to assist the Mid-Maine Chapter of the American Red Cross
May	Kids on the Block, Mexico Middle and High Schools
June	Lauren McKinney for her leadership in refurbishing a community "clothes closet" and food pantry, Palermo
July	Kim Lund for her leadership in the STOP program at South Portland High
August	Young Adults Against Dating Abuse, Thornton Academy and Massabesic High
October	Students Teaching Other People, South Portland
November	Bucksport Youth Council, Bucksport
December	Students Baking A Living, Fort Fairfield

## **Statutory Duty: Develop a 3-year comprehensive national and community service plan.**

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This year, for the first time, the Commission's responsibilities for renewing and extending the comprehensive service plan (required by the federal government) and updating its Strategic Plan (required by the legislature) coincided. The process of developing the Commission's 2002-2005 Strategic Plan marks the third time it has undertaken the task. Each time, the Commission's evolution has been evident. The first plan was very focused and largely related to governance and operational tasks associated with starting a new organization. The second strategic plan concentrated on strengthening internal operations and initiating partnerships with outside groups to assist the Commission in accomplishing the plan's objectives. This third plan reflects the fact the Commission is poised to exert leadership toward integrating community development activities with community volunteer service.

The goals, objectives, and strategies that emerged were shaped by three sources of information. The largest set of data came from 215 responses to a survey of all Maine non-profits regarding the needs volunteer and community service should focus on. The survey results were then used to inform the two day-long public meetings (Bangor and Lewiston) during which stakeholders, grantees, nonprofit representatives, and others helped draft objectives and identify strategies. All three drafts of the Strategic Plan were posted on the MCCS website for public comment during the final stages of development.

The Commission's very inclusive and open process reflects its conviction that the role of a government agency is four-part:

- ◆ Convener – bringing groups together to work jointly on issues of common interest;
- ◆ Facilitator – helping groups resolve differences and reach consensus;
- ◆ Catalyst – making change happen;
- ◆ Partner – combining government resources with others' resources to achieve common objectives.

The plan was adopted in May 2002. Shortly after it was submitted to the federal agency, MCCS was asked to give permission for it to be shared with other states as a "Model State Plan". By December 2002, the Commission had re-organized its committees to align strategies and assignments.

### **2002 - 2005 COMMUNITY SERVICE STRATEGIC PLAN: THE MAJOR ELEMENTS**

▶ **GOAL 1:** *EVERY MAINE CITIZEN DEMONSTRATES AN ETHIC OF ACTIVE CITIZENSHIP THROUGH COMMUNITY SERVICE AND VOLUNTEER ACTIVITIES THAT ADDRESS HUMAN AND ENVIRONMENTAL NEEDS.*

**Objective 1A.** By 2005, no less than 70% of Maine adults will devote time outside regular family and work responsibilities to either community service or civic activities.

**Measure:** Performance Measure #36 in "Measures of Growth" along with the subsections of that indicator's data will be the basis for tracking performance.

**Where we are now:** In 2001, 71% of Maine adults reported they have devoted time outside of regular family and work schedule to a volunteer effort. This represents an 11% increase over 2000. It is expected the percentage is influenced by events of 9/11/01 and, therefore, actions should focus on ensuring the new level of involvement is not transitory.

**Strategy 1** — Establish and promote the inherent value of volunteering.

**Strategy 2** — Provide adequate support and training for volunteer program operators as a way to ensure adequate support of volunteers during their service.

**Objective 1B.** By 2005, no less than 60% of Maine school-aged youth will devote time to either community service, civic activities, or service-learning.

**Measure:** Indicator #70 in Maine Marks

**Where we are now:** 2000 data – 48% of high school aged youth reported they spent time doing community service activities such as helping out at a hospital, food pantry, or other things. On average, they devoted 3-4 hours to these activities. 46% of the respondents indicated the school organized the service activities.

**Strategy 1** — Establish and promote the inherent value of volunteering and service-learning.

**Strategy 2** — Identify and promote service-learning opportunities in Maine communities.

**Strategy 3** — Provide adequate support and training for youth volunteers, students, teachers, and coordinators of volunteer programs.

**Strategy 4** — Identify and promote opportunities in community organizations that effectively involve youth as volunteers to meet community needs. Appropriate emphasis will be placed on those opportunities related to service-learning and those not associated with school or academic work.

► **GOAL 2:** *EVERY MAINE CITIZEN WHO WANTS TO VOLUNTEER IN THEIR COMMUNITY IS ABLE TO EASILY LOCATE A SERVICE OPPORTUNITY AND, ONCE SERVICE BEGINS, HAS THE SUPPORT, TOOLS, AND RESOURCES TO BE EFFECTIVE.*

**Objective 2a.** By 2005, 85% of Maine citizens know about their local volunteer centers and use the center to identify local community volunteer opportunities.

**Measure:** The percent of Maine citizens who can identify and report correctly the resources of either the volunteer center that serves their community or VolunteerMaine.org.

**Where we are now:** The baseline measure will be established by March 31, 2003.

**Strategy 1** — Increase accessibility, geographic coverage, and public awareness of volunteer information and referral centers in Maine.

**Strategy 2** — Establish a statewide coordinated system to recruit, place, and support volunteers.

**Objective 2b.** By 2005, 50% of community service programs will demonstrate use of best practices in volunteer administration and the ability to sustain volunteer involvement in meeting identified community needs.

**Measure:** 1) Percent of community service programs who report in survey they follow a specific list of “best practices”. 2) The percent of citizens who (in “Measures of Growth”) identify themselves as volunteers and report they experienced “best practices” in the course of their volunteer service.

**Where we are now:** Baseline measures will be established by December 31, 2002.

**Strategy 1** – Expand the use of solid volunteer administration in Maine’s volunteer organizations in order to increase programs’ effectiveness as well as capacity to attract and retain citizen volunteers.

**Strategy 2** – Build the capacity of community organizations to be sustainable and successful at leveraging resources.

▶ **GOAL 3:** *MAINE VOLUNTEERS WILL SIGNIFICANTLY IMPACT UNMET COMMUNITY, HUMAN, & ENVIRONMENTAL NEEDS IN WAYS THAT ARE MEASURABLY EFFECTIVE AND STRENGTHEN THE COMMUNITY.*

**Objective 3A:** By 2005, 98% of volunteer service and service-learning programs funded by the Corporation for National and Community Service will be able to demonstrate their impact and effectiveness in meeting unmet community, human, or environmental needs.

**Measure:** Percent of CNCS grantees in Maine whose *outcome* data demonstrate impact on the service need.

**Strategy 1** – Coordinate grant-making to National Service programs to ensure all grantees are addressing one or more of the areas of critical need in ways that affect the related indicators.

**Strategy 2** — Develop the capacity in MCCA to provide evaluation coaching to grantees and assess their impact on communities.



## **Statutory Duty: Cultivate collaboration among public and private volunteer service programs.**

MCCS demonstrates its belief that volunteer service is both a community-building strategy and a problem-solving strategy by being an active member of several statewide efforts.

**Citizen Corps.** In July, the Commission entered a partnership with the Maine Emergency Management Agency that aims to bring Citizen Corps to Maine. Between October and December 2002, four regional public meetings were held with first responders and volunteer directors to determine the best use of this new federal initiative. Three local Citizen Corps Councils have begun formation as a result of those meetings. In December, the Commission was designated the State Citizen Corps Coordinating Council and is co-chaired by the Director of MEMA and a second Commission member.



**Children's Cabinet.** The Commission is represented on the Senior Staff of the Children's Cabinet and identifies sources of National Service and community service support for Cabinet Initiatives.

**Maine Jobs Council, School-to-Work Committee.** Recognizing that volunteer service is often a means of exploring career options and gaining experience that can be transferred to employment settings, MCCS joined this committee late in 2001.

**Homeland Security.** The Commission is participating on the Objective IV Team and its subcommittee on roles and responsibilities. The Commission's focus is on linking both National Service volunteers and local volunteer efforts to plans in a manner that is effective.

**Maine National Service Alliance.** The Commission is one of the convenors as well as a member of this organization. All branches of National Service in Maine are represented and collaborate on training, service activities, and outreach.

**Maine Volunteerism Conference.** At the invitation of the Maine Volunteer Connection, a private nonprofit focused on the needs of volunteer administrators, the Commission co-sponsored the annual Blaine House Conference on Volunteerism. The fall event is the largest training conference dedicated to volunteer management and program issues.



## **Statutory Duty: Serve as a Clearinghouse for people interested in service and agencies recruiting volunteers.**

The variety of information sought by volunteer administrators and citizens looking to become volunteers has prompted the Commission to develop several Internet sites. Each is targeted at a particular segment of Maine's volunteer sector and each is intended to be a virtual "marketplace" of tools, information, and connections.

[www.Volunteer Maine.org](http://www.Volunteer Maine.org) celebrated its first anniversary in December and **logged 8,893 visitors**. It is the product of a partnership led by the Maine Commission for Community Service. Its goal is to link citizens with volunteer opportunities, volunteer managers with guidance on program operation, and volunteer programs with each other.



The Commission's main Internet site, [www.maine.gov/communityservice](http://www.maine.gov/communityservice), was redesigned and expanded this year. The site had over **7,000 visitors** in 2002. Using this communication tool allows the Commission to be virtually paperless. This year, the web site was used to

- ◆ distribute monthly business reports of Board work ("HQ Happenings") to stakeholders;
- ◆ disseminate a bi-monthly newsletter on volunteer administration issues ("Maine Volunteer Fare");
- ◆ provide grant policies and administrative procedures to grantees and nonprofits interested in applying for AmeriCorps funding;
- ◆ distribute 110 copies of requests for proposals during an AmeriCorps grant competition;
- ◆ register over 200 individuals for training events; and
- ◆ gather data from three surveys: first from community organizations regarding opportunities for youth to volunteer; second from 275 respondents to the strategic plan survey on critical needs; and, third, from 150+ nonprofits in Lewiston regarding their size and services. Analyses of the data collected was posted back to the website as reports in the Publications section.

A brand new site aimed at developing "host homes" for AmeriCorps members serving in Maine was developed this year. "**Homes for Service**" allows citizens to support AmeriCorps volunteers by providing a low-cost housing option. Such assistance is particularly helpful to volunteers in high-rent areas because all AmeriCorps members live on an annual stipend of \$9,800.

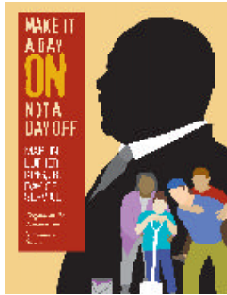
The Commission for Community Service also promotes recruitment and placement of National Service volunteers. To aid in that work, MCCS developed a Maine-specific recruitment campaign for National Service volunteers this year in order to have materials better suited to a rural state. "The Best of You. The Best of ME." appeared in newspapers throughout the summer and directed people to both the AmeriCorps recruitment web site ([www.americorps.org](http://www.americorps.org)) and the Senior Corps site ([www.joinseniorservice.org](http://www.joinseniorservice.org)).



## Statutory Duty: Carries out fund-raising efforts to supplement federal funding for volunteer service.

**Martin Luther King Day: "A Day On, Not A Day Off"** Since 1996, MCCS has coordinated local service projects by National Service participants that helped mark the life and work of Dr. Martin Luther King, Jr. Beginning in 1994, the January celebration of Dr. King's life has focused on serving in communities-- making the holiday "a day ON, not a day OFF."

MCCS and the Corporation for National and Community Service share Dr. King's realization that service could forge the common ground on which people from all walks of life could join together as equals to address important community issues. "Everybody can be great, because everybody can serve."



2002 marked the third year that MCCS offered youth organizations the opportunity to compete for mini-grants to support volunteer service projects by youth on Martin Luther King Day. The monies awarded were created through a 4-member partnership. The Commission for Community Service (MCCS) successfully competed for an \$5,000 grant from the Corporation for National and Community Service to support these activities. Fleet Bank provided a generous cash donation and WGME 13 developed a PSA campaign tying volunteer service to the celebration of Dr. King's life. Twenty-five community-based organizations and schools submitted applications and 17 were funded. Awards ranged from \$200 to \$500 to cover the costs of materials and supplies. In 2002, the recipients were as follows:

### Award Recipients

Action for Children Today  
 George Stevens Academy Civil Rights Team  
 Family Focus  
 Sumner Memorial High School  
 Wolfe's Neck Farm Foundation  
 Hermon Middle School Civil Rights Team  
 L.C. Bates Museum  
 Langley Elementary School  
 Lewiston-Auburn College  
 University of Maine at Machias  
 Teens Leading & Learning Through Community Service  
 Peoples Regional Opportunity Program  
 Maranacook Community Civil Rights Team  
 Saint Joseph's College  
 Oxford Hills Middle School  
 Trenton CRT Elementary  
 Wiscasset Community Center

### Town

Augusta  
 Blue Hill  
 Brunswick  
 East Sullivan  
 Freeport  
 Hermon  
 Hinkley  
 Lewiston  
 Lewiston  
 Machias  
 Palermo  
 Portland  
 Readfield  
 Standish  
 South Paris  
 Trenton  
 Wiscasset





## **Statutory Duty: Provide training and technical assistance to National Service programs in Maine.**

The Maine Commission for Community Service provides ongoing training and technical assistance for National Service programs, including AmeriCorps and Senior Corps. Training involves conferences and workshops; technical assistance involves support, coaching, mentoring for program staff to ensure their success and to foster their professional development.

- ◆ Volunteer Management training was provided for 85 AmeriCorps members by underwriting their attendance at the Blaine House Conference on Volunteerism in October.
- ◆ Nonprofit Risk Management Center and the Commission co-sponsored two days of training in April. As a co-sponsor the Commission provided reduced rate scholarships to national service program staff to attend.
- ◆ Identifying Local Resources for your Literacy Program was adapted from its prototype in another state's AmeriCorps programs. It has proved useful for members placed in community organizations in dispersed sites. It was distributed to 100 AmeriCorps members at the start of their service year.
- ◆ Staff Council. This continues to be the mainstay for sharing of information, resources, and peer-to-peer networking among 12 AmeriCorps program staff. Ed Award programs, VISTA projects, and Campus Compact are included.
- ◆ Enlightened AmeriCorps Program Sponsor. Teams of staff from recipients of planning grants and another interested project attended the three-day institute.
- ◆ Just under 100 AmeriCorps members were certified by the American Red Cross in disaster relief operations during a 2 day period in October.
- ◆ Tri State Conference. This five-year collaboration with New Hampshire, Vermont, and the CNCS State Office continues to be extremely successful. The combined total of registrants is over 200. The Commissioner Development Leadership Track was conducted at the same time as the regular conference for National Service program staff.
- ◆ Audit Preparation: Training for Subgrantees. The Maine Commission was notified that federal auditors will arrive in January 2003. In October Walker & Company, a federal technical assistance contractor, conducted in-state training for AmeriCorps subgrantee program staff.



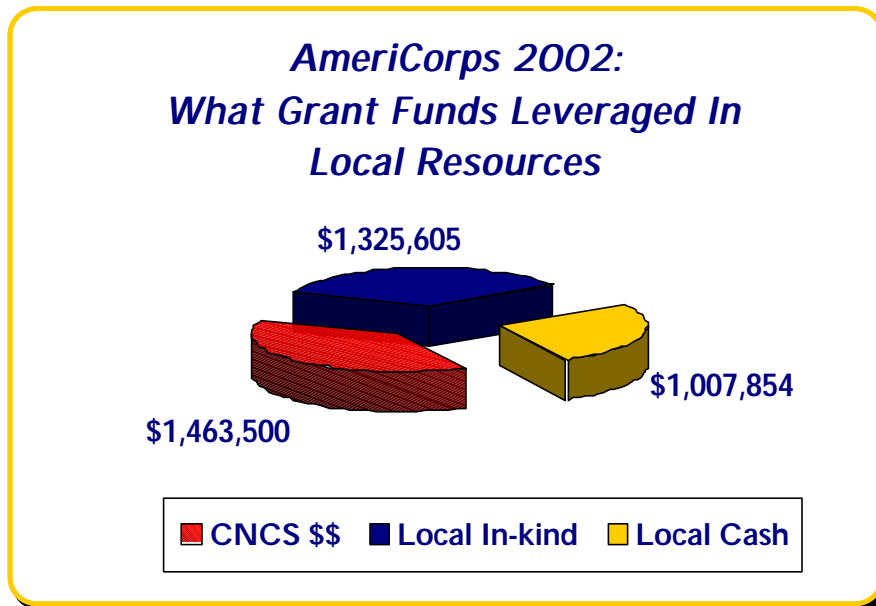


## Statutory Duty: Evaluate, monitor and administer grant programs.

The Commission currently funds AmeriCorps programs that have statewide impact. During 2001, it administered \$1.9 million in grant funds for AmeriCorps crew programs. Each program was selected and approved in 2000 for a 3-year grant through a competitive grant process. The next open competitive process will occur in the first quarter of 2003.

- **What are the grants for?** AmeriCorps grants require local matching through cash and in-kind support from the sponsoring organization and partners that host individual AmeriCorps members. The funds cover expenses associated with supervising, training, and supporting AmeriCorps members. They also assist with the costs of materials and supplies, transportation, and carrying out the project activities.

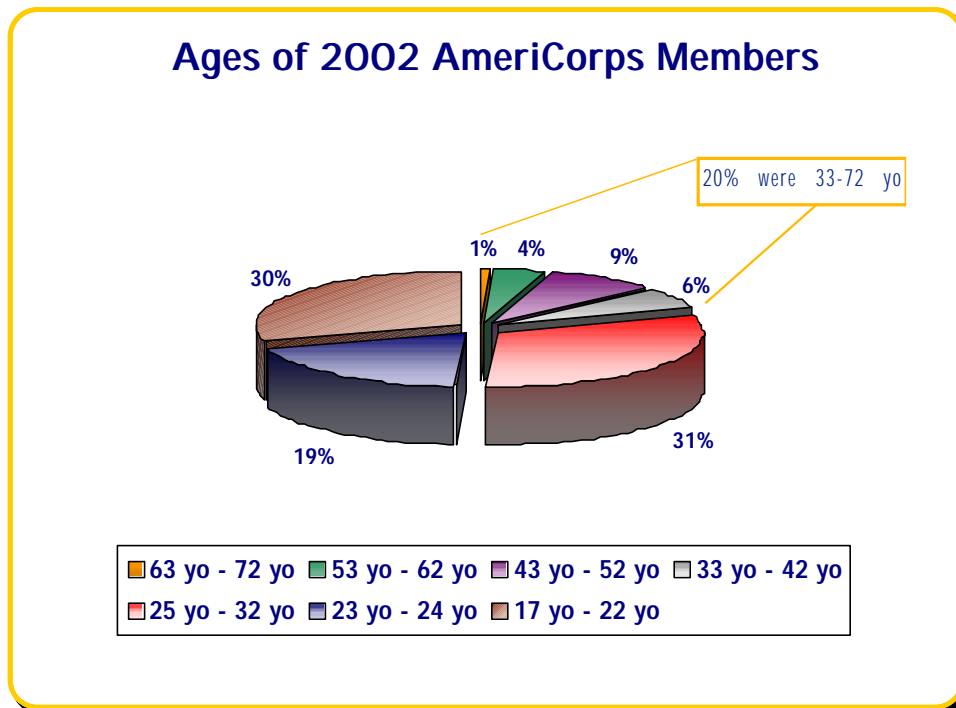
In 2002, the AmeriCorps program grants administered by the Commission leveraged nearly \$2 locally with each \$1 provided by the federal grant funds. The totals in the chart below do not include the value of any local volunteer hours.



- **AmeriCorps State Programs' Members.** All together, 212 part-time and full-time AmeriCorps members completed service in Maine communities. After completing a term of service, all members receive an education award that can be used to pay off student loans or to finance college, graduate school, or vocational training. Individuals who serve full-time for a year qualify for an educational award of \$4,725 while those who serve part-time qualify for a pro-rated award.

By the close of the 2002 program year, the **212 AmeriCorps members** had qualified for just over **\$642,000 in financial assistance** for post-secondary education.

The Maine profile of AmeriCorps members continues to be “non-traditional”. Twenty percent of Maine’s AmeriCorps members were between 33 and 72 years old this year!



- **AmeriCorps as a Catalyst for Citizen Service.** AmeriCorps was envisioned as the “Domestic Peace Corps”. As such, it not only gets things done in communities but it mobilizes local citizens to serve as volunteers along side the AmeriCorps Members. In 2002, Maine AmeriCorps programs enlisted an additional volunteer force of more than 8,295 individuals.

AmeriCorps State Program Name	Local Volunteers	Volunteers’ Hours
Maine Conservation Corps	5,643	24,278
Maine Response Team	2,243	2,524
Maine Service Corps	262	2,084
Project Go@Is	36	2,349
Teach Maine AmeriCorps	139	1,570
<b>TOTAL</b>	<b>8,323</b>	<b>32,805</b>

AmeriCorps National Direct Program		
Assoc. of Farmworker Oppoortunity Programs	85	not available
Downeast Community HealthCorps	338	1,477
<b>TOTAL</b>	<b>423</b>	<b>1,477+</b>

AmeriCorps*VISTA		
Big Brothers/Big Sisters of Maine	430	21,000
Communities for Children	2,904	16,190
Maine Campus Compact	3,549	25,252
ME Assoc of RCD/FarmShare	375	2,240
Preble Street Resource Center	200	13,368
Coastal Enterprises	34	447
<b>TOTAL</b>	<b>7,492</b>	<b>78,497</b>

# National Service: An Overview



## Opportunities and Service Programs

All branches of National Service (Senior Corps, AmeriCorps, Learn & Serve) operate in communities through grants to nonprofit and government organizations. These agencies (known as program sponsors) use the National Service resources to meet local needs and do so within the particular mission of each National Service program.

Some of the grants go directly from the Corporation for National and Community Service to the sponsor. This is true for all Senior Corps, VISTA, and Learn & Serve Higher Education programs. Maine's school-based Learn & Serve K-12 monies are granted to the ME Department of Education which subgrants funds to state nonprofits and schools. The Commission for Community Service receives the funds for AmeriCorps State Crew programs and subgrants the monies to nonprofit and government organizations.

Most of the funds available for Maine National Service programs are determined using formulas based on the state's population. There is another avenue for bringing National Service opportunities to Maine and it is through nonprofit organizations that operate at a national or regional level. These organizations are eligible by federal regulation to apply directly to the Corporation for National and Community Service for grants. The successful applicants then work with their Maine affiliates—such as Big Brothers Big Sisters, Boys and Girls Clubs, Campus Compact, YouthBuild—to implement the National Service program. In these cases, the state nonprofits are host sites for the national program sponsor.



## About AmeriCorps

**AmeriCorps**, the domestic Peace Corps, engages more than 60,000 Americans in intensive, results-driven service each year. They're teaching children to read, making neighborhoods safer, building affordable homes, and responding to natural disasters through projects operated by community-based organizations. AmeriCorps members are selected by and serve with those local agencies.

- **AmeriCorps Crew Members:** AmeriCorps crew members who serve 1700 hours in 12 months receive a small living allowance of \$9,600 per year plus health insurance and child care assistance. To be eligible for service, members must be 17 years or older; a U.S. citizen or legal resident; and in most cases, a high school graduate, or be willing to work toward a GED. After completing a term of service, members receive an education award that can be used to pay off student loans or to finance college or vocational training. Individuals who serve 1700 hours qualify for an educational award of \$4,725 while those who serve part-time qualify for an award that is pro-rated to match the number of hours served.
- **AmeriCorps VISTAs (Volunteers in Service to America)** engage in capacity-building activities that result in the creation or expansion of programs meeting critical, low-income community needs. AmeriCorps VISTAs serve full-time and are supported by a stipend. Benefits include healthcare and upon successful completion of service, the individual may choose an educational award or cash benefit.

- **AmeriCorps National Civilian Community Corps (NCCC)** is a residential program whose participants are trained to meet community needs related to major disasters, NCCC members are based at six campuses and are deployed for varying lengths of time to sites of ice storms, forest fires, floods, etc. When not involved in disaster relief, members take on special projects in their regions such as home building, trail construction in parks, or natural resource protection.

## **Learn & Serve: Service-Learning for K through College**



**Learn & Serve** supports service-learning programs in schools and community organizations that help nearly one million students from kindergarten through college meet community needs, while improving their academic skills and learning the habits of good citizenship. Learn and Serve grants are used to create new programs or replicate existing programs, as well as to provide training and development to staff, faculty, and volunteers.

## **National Senior Service Corps**

Seniors in Maine contribute their time and talents in one of three programs: Foster Grandparent, Senior Companions, and Retired and Senior Volunteer Program.

- **Foster Grandparents** devote their volunteer service entirely to children with special or exceptional needs, children who need tutoring because they lag behind in reading, troubled teenagers and young mothers needing mentors, and premature infants and children with physical disabilities and severe illnesses. Foster Grandparent Volunteers interact directly, one-on-one, with children. They serve 20 hours a week; are aged 60 or older; meet certain income eligibility guidelines; receive modest tax free stipends to offset the cost of volunteering; receive reimbursement for transportation, some meals during service, an annual physical, and accident and liability insurance while on duty, and Pre-Service and monthly training sessions.
- 
- **Senior Companions** reach out to adults, who need extra assistance to live independently in their own homes or communities. Senior Companions serve frail older adults and their caregivers, adults with disabilities, and those with terminal illnesses. Senior Companion Volunteers serve adult clients directly through one-on-one, hands-on service; spend 20 hours a week in service; are 60 years of age or older; meet certain income eligibility guidelines; receive modest tax free stipends to offset the cost of volunteering; receive reimbursement for transportation, some meals during service, an annual physical, and accident and liability insurance while on duty; and participate in pre-service and monthly training sessions.
  - **RSVP** offers maximum flexibility and choice to its volunteers. RSVP matches the personal interests and skills of older Americans with opportunities to help solve community problems. RSVP volunteers choose how and where they want to serve-- from a few to over 40 hours a week. RSVP makes it easy for older adults to find the types of volunteer service opportunities that appeal to them. Their service assignments are flexible with regard to whom they serve and how frequently they serve. As volunteers, they are 55 years of age or older; receive supplemental insurance while on duty; receive pre-service orientation; receive on-the-job training from the agency or organization where volunteers are placed.

## ✦ 2002 National Service Accomplishments ✦

### AmeriCorps Crews (Programs funded by MCCS)

► **AmeriCorps\*Maine Response Team.** When Members were not responding to local and national disasters, they provided disaster and safety education to targeted communities and populations throughout Maine.



## AMERICORPS Clips

AmeriCorps MRT Member, Shirley Benton, was deployed to New York the last week in January and worked there 12 weeks. Her background in the Navy as a survival school instructor and previous management experience made her invaluable to her Red Cross disaster station. She was finally asked to help close down the operation where she was working as its function was coming to an end and they needed someone with experience to oversee that phase.



Lynn Duswald aligned the Red Cross Masters of Disaster curriculum for K-8 with the Maine Learning Results. The completed work was submitted to National Red Cross for review, received authorization, and it will now be printed on the Red Cross National Web Site (CrossNet) for use as a model throughout the country.

- ◆ Responded to 129 local disasters providing for the emergency needs of 505 disaster clients. The majority of disasters were fires.
- ◆ Maine AmeriCorps Members were deployed nationally to 5 major disasters as part of Red Cross DSHR to perform mass care, family services, and other response functions for disaster clients. Sites included New York City, West Virginia and Virginia flooding, and fires in Colorado. Members provided care to 2,864 people during their deployments.
- ◆ Instructed 24,125 children, youth, seniors, and members of traditionally underserved or at risk communities in disaster preparedness and safety education.
- ◆ Developed or updated cooperative agreements with 370 Maine businesses and organizations in order to expand community ability to respond to immediate emergency needs of individuals affected by disaster and ensure use of local facilities as shelters in the event of a disaster. Recruited 601 new Red Cross volunteers for Maine chapters (including volunteers for the Red Cross Disaster Action Team).
- ◆ This year there was a particular focus on diversification of volunteers: 147 youth and young adults were among the recruits as were 11 people who spoke languages other than English.

▶ **Maine Service Corps** addresses compelling housing issues in Maine's second and third largest cities (Bangor and Lewiston) as well as in the midcoast area. AmeriCorps members upgrade housing units to be used as affordable, accessible housing for persons with limited incomes and disabilities. In Lewiston, the crew helps expand the opportunity for first-time youth offenders to perform community service.

- ◆ Renovated 19 shelters accommodating 508 people. The buildings included not only homeless shelters but also transitional housing for victims of domestic violence, adjudicated youth, and citizens with special needs.
- ◆ 16 multi-family dwellings targeted for people with low-incomes and accommodating 62 people were renovated to a level where they received Certificates of Occupancy.
- ◆ Three houses owned by five low-income (below the poverty level) senior citizens had accommodations made to their homes which allowed them to continue living in there. All three houses met the ADA standards for the modifications made.
- ◆ 3 community buildings were renovated and returned to a state that made them safe for use by residents as teen centers and community meeting rooms.
- ◆ Seven local volunteers joined AmeriCorps Members who served approximately 10 hours a day for ten days renovating the Lighthouse Keeper's Cottage and repairing and painting the lighthouse on Burnt Island owned by the Department of Marine Resources. In addition, two forty foot boardwalks were constructed to prevent erosion from occurring.
- ◆ Five parks were improved to provide a safer environment for those who use them. In addition to other work, the brush clearing, removal of downed trees and creation of new trails allowed police a better opportunity to keep an eye on activities during their patrols.
- ◆ Organized substantive community service projects that had 67 adjudicated youth working with AmeriCorps Members for the benefit of 70 nonprofit organizations in the Lewiston-Auburn region.
- ◆ Undertook service projects with 24 new community partners. Examples of these projects are...
  - ~ The Bangor Discovery Museum allowed Members to create educational materials for school children and help the museum move ahead with its physical renovations.
  - ~ AmeriCorps Members helped the Bath public School System's elementary school by creating an after school recreation and tutoring program. Members recruited parents to help them staff the program and give it some sustainability.

▶ **Maine Conservation Corps** is a statewide environmental program with 93 AmeriCorps Members. 62 members serve in teams to improve public access to natural areas by building trails and completing other outdoor recreation and conservation projects. The remaining 31 members are placed individually with natural resource agencies and schools.

- ◆ Provided new or improved public access to natural areas, with minimal environmental impact, by building and rehabilitating 20.2 miles of trail.
- ◆ Completed 2,454 pollution preventive or corrective actions (through watershed surveys, water quality testing, erosion control strategies, and water quality monitoring) on watersheds throughout Maine. Tests performed include phytoplankton monitoring, fecal coliform testing, turbidity, pH, chlorophyll, dissolved oxygen. Preventive/corrective actions included storm drain stenciling, coastal and beach cleanups, bank stabilization, and vegetative buffer planting.
- ◆ Conducted 1,042 environmental education training events for 22,856 students at 67 schools.
- ◆ Organized environmental service projects that were carried out by 2,881 children and youth.



## AMERICORPS Clips

"The Maine Service Corps is privileged to have Cara Hussey as a Member of the Bangor crew. During this time, she always has had a "getting things done" attitude and has, in her own way, become someone that the crew looks up to at service sites. On the personal side, Cara is 20 years old and the single mother of two children. She knows what a struggle life is and how much she has gained by serving with AmeriCorps. The reason I am telling you about Cara Hussey is that she is an example of what a person can do with their life, help others while helping yourself and by gaining positive friendships that help you stand tall and succeed. Cara is one of the most trusted people I know. [She] has written a poem about her life as an AmeriCorps Member. Here are her thoughts. Thank you Cara. Bob Cyr, Site Supervisor, Maine Service Corps, Bangor



### AmeriCorps

#### A poem by Cara Hussey

AmeriCorps, a small group of people, were brought here together, not knowing for sure of what lies in store by taking the road less traveled.

All have been down the wrong fork in the road, not knowing which way to turn. Money is tight, but look at all we have made right.

The massive impact a small group of people can make on such a big planet is priceless.

Earning respect by showing we care, carry the symbol with pride high in the air.

Rekindled ambition burning within, limitless potential the future awaits; stand your ground and don't back down.

Increasing our knowledge, expanding our minds, memories for sure to be passed down through time.

Certainly others will see, the year we spent here is not about me, me, me.

One single year that may lead us to two, a small price to pay for an array of skills that we never knew.

Relentless precision instilled in our minds that no less than perfect shall pass by our eyes.

Priceless is the knowledge, may it carry us far, and remain in our hearts wherever we are.

So on this thought I will close, give back to America for just one year, see what door it will open for you.

Making the world a better place to live and working together as a team...getting things done.



▶ **Project Go@ls (Go Online with AmeriCorps at Libraries and Schools)** is a statewide project sponsored by Jobs for Maine Graduates. Its mission is to provide effective Internet training to librarians, library patrons, school teachers, and parents of kindergarten through 12<sup>th</sup> grade students. AmeriCorps members are placed for service in local organizations from Caribou to Portland. 2002 was the final year of operation for this project. The accomplishments from prior years are included in earlier annual reports.

- ◆ Trained 7,329 library staff, library patrons, parents and teachers in the effective use of Internet using a one-on-one or small group model. 99% were able to demonstrate they had new learned skills by completing evaluation tasks on line. Of those who filled out assessment, 92% rated the experience as excellent.
- ◆ Trained 398 teachers and librarians to serve as local “trainers” in each of the six hub sites (Caribou, Lincoln, Bangor, Topsham, Lewiston, Portland).
- ◆ In a collaboration between Aroostook Agency on Aging, Job Corps and Northern Communications Inc, (an internet service provider) the CAPS (Computer Access Program for Seniors) has been born. This program has had Project GOALS members serving as volunteers. The program aims to provide computer access and training to senior citizens in the County.



**AMERICORPS**

## Email Clips

“ I’ll have to make this short because it’s getting late. My husband will think I got lost. Thanks again for today—and all we covered! Your patience is really appreciated very much. You make me relax so therefore more able to learn.. You are an excellent teacher. See you in two weeks. Have a great weekend. Gotta run.”



“Hi Pat.just a note thanking you for all you did for me while i was in your class .that school is lucky to have a teacher like you .maybe i should say students. *I WISH I HAD YOU FOR A TEACHER FIFTY YEARS AGO* I might have learned something .I will always think of you hope to see you soon. love jim”

▶ **Teach Maine** members worked with local non-profits, municipalities and schools teaching students and giving them service-learning opportunities that help their communities.

- ◆ Provided 47,390 contact hours with students in classrooms and community educational settings (e.g., tutoring centers located in housing projects).
- ◆ Operated youth community centers in Housing Authority projects that served 289 students -- most from places such as Somalia, the Sudan, or Bosnia -- during non-school hours.
- ◆ Engaged 790 students in service-learning activities that supported academic achievement.
- ◆ Recruited and deployed volunteers who constructed the Downtown Teen Resource Center in Newcastle
- ◆ Provided training for 20 public school teachers on the principles of service-learning.
- ◆ Teach Maine partnered with “Cultivating Community” to operate a summer “youth growers” project. This project involved 6 youth of diverse backgrounds in raising organic food for low-income people. The project also provided significant training for the youth growers themselves. The food was distributed through two programs. One of the programs provided free lunch to students who had been receiving free lunch during the school year, and needed healthy food during the summer. The second program provided healthy food to low income senior citizens through a Senior Share program.

## **AmeriCorps Crews (Programs funded by direct grants to National or Multi-State Nonprofits)**

[Note: National Direct AmeriCorps programs that did not supply information for this report include Maine Campus Compact AmeriCorps Education Award Program, Boys and Girls Clubs, AmeriCorps\*ACT, and Youthbuild at Portland West.]

### ▶ **Project SAFE – Serving America’s Farmworkers Everywhere.** **Hosted in Maine by Training Development Corp**

Sponsored by the American Farmworkers’ Opportunity Program, two Maine AmeriCorps members work throughout Aroostook and Washington Counties to improve the health and well-being of farmworkers and their families by educating parents, children and other farmworkers about pesticide exposure and other health and safety risks related to farm labor, and providing related literacy and health education services.

- ◆ The number of farmworkers receiving Pesticide Safety Training increasing by 12% over the previous year: 611 adults, 158 children, and 335 local people were trained.
- ◆ Provided 85 people with food service assistance at the Rakers’ Center.
- ◆ Helped 277 non-English speaking people by providing translation services.
- ◆ Facilitated referrals of 535 people to other needed services.
- ◆ Recruited 85 volunteers to assist with the service activities.



## **AMERICORPS** Clips

Late spring, in anticipation of arriving migrant workers, many churches of many different denominations answered a call for clothing donations. Did they ever! I found myself with a garage FULL of men’s clothing. When my husband finally insisted that he needed his garage back, a local church agreed to accept all that had not yet been distributed into their own clothing distribution room. As that church described it, they had been looking for a way to make a connection to the migrant workers, and to be of service to them. I asked the other churches to funnel further donations through that clothing room instead of through me. I was truly grateful to see churches of different denominations cooperating in an outreach to farmworkers.

### ▶ **Downeast Community HealthCorps** **Hosted in Maine by Lubec Medical Center**

Sponsored by the National Association of Community Health Care Centers, 12 Maine AmeriCorps members serve in programs of the Regional Medical Center at Lubec, a rural health clinic for residents of Washington County. Assignments include youth services, elder outreach, HIV education, tobacco and substance abuse prevention, CHIP/Medicaid outreach, and safe communities.

- ◆ Enrolled 51 eligible individuals into appropriate health center services and/or health insurance plans for low income people.
- ◆ Provided 2,417 people with home based health education, health education workshops/presentations, and senior citizen referrals to appropriate health & social services.
- ◆ Reached 39,017 Washington county residents with information on health care, wellness, nutrition, smoking cessation, and other health education issues.
- ◆ Conducted fitness and physical training programs that got 535 people doing healthy exercise.
- ◆ Recruited 338 community volunteers to assist with service projects, and/or health education activities.



## 300+ Nonprofits and Schools Partnered with AmeriCorps to Help Citizens in These Towns

Addison	Fairfield	Lincoln	Rockland
Ashland	Falmouth	Litchfield	Rockport
Auburn	Farmingdale	Livermore Falls	Rumford
Augusta	Farmington	Locke Mills	Sanford
Bangor	Fort Fairfield	Lubec	Scarborough
Baring	Fort Kent	Machias	Searsport
Bath	Freeport	Madawaska	Skowhegan
Beals	Friendship	Manchester	South Portland
Biddeford	Fryeburg	Mars Hill	Standish
Boothbay Harbor	Gardiner	Meddybemps	Stonington
Bowdoin	Glenburn	Milbridge	South Berwick
Bremen	Gorham	Millinocket	Steuben
Brewer	Gray	Minot	St. Agatha
Bristol	Greene	Newcastle	Topsham
Brunswick	Hallowell	Nobleboro	Union
Bucks Harbor	Hampden	NorthYarmouth	Unity
Burnt Island	Harpswell	OldTown	Van Buren
Calais	Harrington	Orono	Waldoboro
Caribou	Hinkley	Palermo	Warren
Charleston	Holden	Patten	Washburn
Cherryfield	Hollis	Peaks Island	Washington
China	Hope	Pembroke	Waterville
Columbia Falls	Houlton	Perry	Weld
Cumberland	Indian Harbor	Pittsfield	Wells
Cutler	Island Falls	Pleasant Point	Wesley
Damariscotta	Jonesboro	Poland	Westbrook
Deer Isle	Jonesport	Portland	Whiting
Dennysville	Kennebunk	Pownal	Whitneyville
East Machias	Kingfield	Presque Isle	Windham
East Millinocket	Kittery	Princeton	Winthrop
East Sullivan	Lewiston	Raymond	Wiscasset
Eastport	Liberty	Readfield	Woodland
Edmunds	Limestone	Robinson	York



## AmeriCorps VISTA Accomplishments: 2002

### ► Big Brothers/Big Sisters of Maine - Statewide

In 2002, 9 A\*VISTA members serving throughout the state of Maine have implemented 36 site-based mentoring programs. The A\*VISTA members recruited, interviewed, matched, and coordinated nearly 430 volunteers from their communities, local colleges, high schools and area businesses across Maine. These volunteer mentors at the site-based programs have volunteered over 21,000 hours. The A\*VISTA members have generated \$128,000 in fundraising efforts and over \$10,000 worth of in-kind donations.

### ► Bread of Life Ministries - Augusta

In 2002, the Bread of Life Ministries recruited its first A\*VISTA member, who came on board in August. The role of the A\*VISTA member is to develop a mentoring program to help low-income families move from the ministries' homeless shelter into transitional housing. During the first couple of months most of the member's efforts went into getting familiar with the ministry, the people served at the shelter and soup kitchen, and the local community resources. Since then, he has been developing the mentoring program, and has recruited and begun training the first three mentors.

### ► Coastal Enterprises, Inc - Wiscasset

In 2002, Coastal Enterprises Inc. had a total of 4 A\*VISTA members serving in Wiscasset. A member supported the Downtown Revitalization Initiative and surveyed and processed 500 community opinion forms. A member supported the Rural Home Ownership Initiative and focused on people with disabilities. Another member supported the Individual Development Account (IDA) Program expanding the active number of IDA savers from 31 to 117 and savings from \$23,000 to \$117,000 which will be matched to \$226,000. The fourth A\*VISTA supported the Rural Housing Initiative and expanded that initiative by 30%. The members recruited 34 volunteers who served 447 hours of service and generated \$1750.00 in in-kind contributions.

### ► Communities for Children - Statewide

In 2002, 30 Communities for Children A\*VISTA members served throughout the state of Maine with non-profit organizations and government agencies. These A\*VISTAs focused on developing infrastructure for organizations promoting positive youth development. Combined, the A\*VISTA team recruited 2,904 volunteers resulting in over 16,190 volunteer service hours. They raised \$25,239 of in-kind donations and \$138,640 in donations and grants. The Communities for Children AmeriCorps\*VISTAs have been integral in numerous collaborative efforts across the state including efforts focused on: better serving homeless teens, mentoring, empowering youth voices in the public sphere, developing teen centers, and preventing alcohol and drug abuse. Their service has been critical in bringing together community stakeholders to better meet the needs of youth.

### ► Department of Human Services - Lewiston

In 2002, 3 A\*VISTA members were recruited to develop services within Lewiston regarding the arrival of Somali refugee/secondary migrants/immigrants. Although the project has been underway for just over 4 months, one A\*VISTA member has already started a pilot project called the Somali Conversation Partners Program. This program matches volunteers with Somali ESL (English as a second language) learners to practice conversational English. Another A\*VISTA member is developing a pre-job training model and transportation solutions to assist Somali workers needing commuting options. To date, an \$8,000 in-kind donation was made to provide a van to transport Somalis to work and educational events. The newest A\*VISTA member, a Somali woman, was recruited last month. She will develop cultural skills training to assist diverse groups with acclimating to American culture.



### ▶ **ME Assoc of Resource Conservation & Development/FarmShare – Statewide**

In 2002, 3 A\*VISTA members served through the Maine Association of RC&D to serve the FarmShare for Healthy Communities project. Throughout the State of Maine, the 3 A\*VISTA members, with approximately 375 community volunteers, provided 2,240 hours of service and volunteer time to assist with the FarmShare program. Some 40,000 low-income elderly and tribal members were provided with \$100 dollar shares of fresh locally grown fruit and vegetables from 186 farms throughout Maine. The A\*VISTA members also helped coordinate distribution of approximately \$80,000 worth of produce to soup kitchens, food pantries and senior centers in addition to the individual shares. The approximate dollar value of the volunteers' in-kind donated goods & services is \$35,850. The value of grants & donations is approximately \$16,000 to date.

### ▶ **Maine Campus Compact - Statewide**

In 2002, eighteen (18) A\*VISTA members served on college campuses throughout the state developing partnerships among higher education institutions and low-income communities, working to improve the reading and math skills of low-income children in grades K-8, and developing sustainable infrastructure for campus-based community service and service-learning with a focus on increasing anti-poverty outcomes. These A\*VISTAs recruited 3,549 volunteers who contributed 25,252 hours of service. A\*VISTAs also raised \$52,669 through grants and other fundraising and \$11,945 worth of in-kind contributions.

Campuses hosting A\*VISTAs included: University of Maine at Machias, University of Southern Maine, Southern Maine Technical College, Eastern Maine Technical College, Lewiston-Auburn College, University of Maine at Presque Isle, University of Maine at Fort Kent, Unity College, Saint Joseph's College, Colby College, and Bowdoin College. A\*VISTAs developed partnerships with numerous nonprofit community organizations, as well as, the following school systems: Caribou, Presque Isle, Lewiston, Fort O'Brien, Machias, Edmunds, Monmouth, Poland, MSAD #3, and Good Will – Hinkley.

### ▶ **Maine Council of Churches – Bath/Brunswick**

Since April 2002, 1 A\*VISTA member serving through the Maine Council of Churches has been working on the formation of the Mid Coast Restorative Justice Committee in Brunswick. She was instrumental in helping that group begin its first project and forming a Community Resolution Team for Brunswick.

### ▶ **Maine Time Dollar Network - Statewide**

Since July of 2002, 3 A\*VISTA members in Lewiston, Rockland and Portland have served with Maine Time Dollar Network developing partnerships among local community groups (schools, colleges, nonprofits, and business) and low-income populations, working to build social networks of trust and mutual support, while bridging the growing disparities in health, education, and quality of life. The A\*VISTA members recruited and interviewed over 100 new members and matched and coordinated 400 hours of services exchanges; including home repair and maintenance, one-on-one tutoring, cleaning, gardening, child care and transportation. The A\*VISTA members have generated over \$3,000 in donated supplies, equipment and toys.

### ▶ **Preble Street Resource Center - Portland**

In 2002, 3 A\*VISTA members served at the Preble Street Resource Center measurably improving the lives of Greater Portland's homeless and low-income populations. Specifically, the A\*VISTA members supported the development of services in the Food Pantry, Garden Project, and the Breakfast Programs. Combined, the A\*VISTAs recruited over 200 community volunteers who contributed approximately 13,368 hours of service. Also during the year, the 3 A\*VISTA members raised over \$258,687 in in-kind goods and donations.



# SENIOR CORPS



## Senior Corps Volunteer Activity Summary 2002

Compiled by the National Senior Service Council of Maine

<b>Program</b>	<b>Area Served</b>	<b>Number of Volunteers Who Served</b>	<b>Number of Hours Contributed</b>
U-Maine Cooperative Extension Senior Companion Program	Statewide	97	80,845
Penquis CAP Foster Grandparent Program	All counties except York, Cumberland	102	71,105
PROP's Foster Grandparent Program	Cumberland, York	160	112,700
Aroostook Retired And Senior Volunteer Program	Aroostook	711	146,846
Retired and Senior Volunteer Program of Eastern Maine	Penobscot, Piscataquis	615	94,796
HealthReach Retired and Senior Volunteer Program	Franklin, Somerset, Kennebec	566	77,811
Coastal Retired and Senior Volunteer Program	Knox, Lincoln, Waldo	307	52,454
Retired and Senior Volunteer Program of Southern Maine	Cumberland, York	451	59,644
<b>Total</b>		<b>3,009</b>	<b>696,201</b>

**Value:** \$11,174,026

Value is calculated using Independent Sector's "assigned hourly wage for volunteers," (\$16.05/hr.) which is based on the average hourly wage for nonagricultural workers, as published in the [Economic Report of the President](#), increased by 12% to estimate fringe benefits.

## ► University of Maine Cooperative Extension Senior Companion Program

**Total Communities Served:** 105

**Selected Highlights of Program Accomplishments:** Working in 13 Maine counties, the Senior Companion Program volunteers traveled 341,440 miles to help meet the following needs of 700 frail elders:

Major client need categories being addressed:

- ◆ Chronic Care Disability or Frail Elderly
- ◆ Hearing Impairment
- ◆ Visual Impairment
- ◆ Depression and Loneliness

Other client need categories being addressed:

- ◆ AIDS/HIV,
- ◆ Developmental Disability
- ◆ Short-Term Disability
- ◆ Terminal Illness
- ◆ Alzheimer's Disease or other dementia
- ◆ Emotional Impairment
- ◆ Substance Abuse

Types of assistance provided:

- ◆ Emotional Support
- ◆ Transportation Assistance
- ◆ Nutrition Assistance
- ◆ Respite Care
- ◆ Social/Recreational Activities
- ◆ Personal Care
- ◆ Home Management
- ◆ Information and Advocacy

### **Counties Served:**

Androscoggin	Aroostook	Franklin	Hancock	Kennebec
Knox	Lincoln	Oxford	Penobscot	Sagadahoc
Somerset	Waldo	Washington		

### **Communities Served:**

Addison	Albion	Andover	Anson	Auburn	Augusta
Baileyville	Bangor	Bar Harbor	Beals	Belfast	Birch Harbor
Blaine	Blue Hill	Bradley	Brewer	Bridgewater	Brooklin
Buckfield	Bucksport	Calais	Caribou	Cherryfield	China
Columbia	Corea	Corinth	Costigan	Dennysville	Columbia Falls
Dixfield	East Machias	East Sullivan	Eastbrook	Eastport	Ellsworth
Embden	Etna	Farmington	Franklin	Glenburn	Gouldsboro
Hallowell	Hampden	Hancock	Harmony	Harrington	Harrison
Hartland	Hebron	Houlton	Howland	Jay	Jonesboro
Jonesport	Knox	Lewiston	Lisbon	Lisbon Falls	Lincoln
Lubec	Machias	Machiasport	Madawaska	Madison	Mapleton
Mars Hill	Medway	Mexico	Milbridge	Monticello	Mattawamkeag
Newburgh	Northport	Norridgewock	Norway	North Anson	North Vassalboro
Oakfield	Oakland	Old Town	Orland	Orono	Orrington
Otisfield	Oxford	Palmyra	Passadumkeag	Patten	Pembroke
Perry	Peru	Pittsfield	Poland	Presque Isle	Princeton
Robbinston	Roque Bluffs	Rumford	Sabattus	Searsport	Sedwick
Sherman	Sherman Mills	Skowhegan	Sorrento	South Paris	Sherman Station
Steuben	Sullivan	Trenton	Veazie	Waterford	Southwest Harbor
Waterville	West Paris	Westfield	Whitneyville	Wilton	Whiting
Winter Harbor		Winterport			

► **Penquis CAP Foster Grandparent Program**

**Total communities served:** 75 sites in 48 communities

**Selected Highlights of Program Accomplishments:**

- ◆ Tutoring: Volunteer tutors helped over 350 children learn to read and master subject content.
- ◆ Mentoring: Volunteer mentors provided over 200 children with a sustained relationship with a caring adult.
- ◆ Before and After School: Volunteers made it possible for over 100 children to benefit from before and after school activities in a safe and enriching environment.
- ◆ Childcare: Foster Grandparents shared love and attention with another 200 children in child-care programs.
- ◆ Ethnic Diversity: Within the program, the special needs of 50 children of diverse ethnic backgrounds were addressed by foster Grandparents.

**Communities Served:**

Alton	Auburn	Augusta	Bangor	Bar Harbor	Bath
Belfast	Brewer	Brunswick	Carmel	China	Corinna
Cutler	Danforth	Dexter	East Machias	Eddington	Dover-Foxcroft
Enfield	Etna	Fort Fairfield	Gardiner	Garland	Guilford
Hartland	Hallowell	Lewiston	Lincoln	Lisbon	Machiasport
Millinocket	Milo	Monroe	Newport	Old Town	Mechanic Falls
Orono	Orrington	Palmyra	Parkman	Poland	Rockland
St. Albans	Skowhegan	Troy	Turner	Waterville	Southwest Harbor

► **PROP's Foster Grandparent Program**

**Total communities served:** 32

**Selected highlights of program accomplishments:** Volunteer stations reported the following from the annual evaluation of Foster Grandparents' placements:

- ◆ 57% of students assigned to Foster Grandparents for assistance demonstrated Significant improvements in their reading and literacy skills, and 10% who were reading below grade level, are now at grade level.
- ◆ 41% of teachers reported the volunteer made a Significant contribution to the improvement, and 24% reported the volunteer was totally responsible for the improvement.
- ◆ Volunteer Effectiveness as Literacy and Reading Tutors: 82% of Teachers reported that, overall, they were Very Satisfied with the volunteers' effectiveness, or that the volunteers had Exceeded Expectations.
- ◆ Homebased Program/Family/Family Support In 73% of cases, clients reported that life in their home had improved as a result of the presence of the Foster Grandparent volunteer.



◆ Highest scores attributed to volunteers regarding improved conditions in the home were recorded in:

- Children bonding to an elder person
- Children increasingly in the company of other caring adults
- Increased amounts of time for parents to attend to their personal needs
- Increased parent knowledge of other community resources
- Increased parent confidence in their parenting abilities

**Communities served:**

Alfred	Baldwin	Biddeford	Bridgton	Cape Elizabeth	Casco
Cumberland	Dayton	Falmouth	Freeport	Gorham	Gray
Long Island	Naples	North Berwick	Ogunquit	Portland	New Gloucester
Peaks Island	Pownal	Raymond	Saco	Sanford	Old Orchard Beach
Scarborough	Sebago	Shapleigh	South Portland	Standish	Westbrook
Windham	Yarmouth				

**▶ Aroostook Retired and Senior Volunteer Program**

**Total Communities Served:** 51

**Selected highlights of program accomplishments:**

- ◆ Medical Transportation: 68 volunteers in 14 communities worked 5,335 hours providing 669 clients with 1,314 rides to medical and dental appointments and traveled 90,352 miles to do this.
- ◆ Non-Medical Transportation: 51 volunteers in 12 communities provided 776 rides to 298 clients and devoted 2,195 hours for non-medical needs. These rides could be anything from grocery shopping, scenic outings, senior citizens events, visiting, etc.
- ◆ Home Delivered Meals: 75 volunteers in 10 communities served 1,907 hours delivering 60,374 (an average 232 per day) to an unduplicated 582 clients. The volunteers make this service possible in these communities.
- ◆ Congregate Meals: 73 volunteers at 6 meal sites served 5,403 hours setting up, serving and cleaning up for 40,231 meals (an average 155 per day) served to an unduplicated 724 clients.
- ◆ Community Thrift Shops: 86 volunteers in 5 communities devoted 14,077 hours in support of thrift shop efforts and activity.
- ◆ Friendly Visits/Telephone Reassurance: 422 volunteers in 19 communities devoted 79,613 hours making 8,558 visits and/or telephone reassurance checks to our frail and homebound elderly. Volunteers also made visits to 2 local hospitals and 12 residential care facilities.
- ◆ Literacy/Literacy Support/Mentoring:
  - 1) In collaboration with the Maine Humanities Council 10 volunteers served 202 times at 10 sites with 312 hours of reading 757 books to an average 100 children under age five per month.
  - 2) 4 volunteers served 93 times for 398 hours reading and providing other assistance to 51 children in 3 Head Start Centers.
  - 3) 5 volunteers made 164 visits and served 547 hours as “Rockin’ Grands” to 181 children under 18 months old.
  - 4) 21 volunteers in 11 schools served 192 times for 1,193 hours providing literacy related and other support to an average 178 children per month.
  - 5) 1 volunteer in 1 community served 46 hours and tutored Project GO@LS computer skills 3 times to 9 adult students.

- ♦ Hands & Feet Initiative: 41 volunteers knitted 2,187 items in 13,189 hours. Mittens, socks, scarves, baby sets, lap throws and other items were donated to ACAP Child Care Centers, Battered Women’s Project, Healthy Families of Aroostook, Pregnancy Care Center, schools and other organizations.
- ♦ Fix Me Program: 2 volunteers served 91 times for 591 hours and provided 53 services to the homes of 51 elderly clients.
- ♦ Adult Day Services: 3 volunteers in 1 community served 48 times for 334 hours and provided services to 64 adults diagnosed with dementia.

**Communities Served:**

Allagash	Ashland	Blaine	Bridgewater	Caribou	Castle Hill
Connor Township		Crouseville	Eagle Lake	Easton	Fort Fairfield
Fort Kent	Fort Kent Mills	Frenchville	Grand Isle	Haynesville	Garfield Plantation
Houlton	Island Falls	Limestone	Littleton	Madawaska	Mapleton
Mars Hill	Masardis	Monticello	New Sweden	Oakfield	Oxbow
Patten	Perham	Plaisted	Portage	Presque Isle	Quimby
Sheridan	Sherman Mills	Sinclair	Smyrna Mills	Soldier Pond	Sherman Station
St. Agatha	St. David	St. Francis	St John	Stockholm	Van Buren
Washburn	Westfield	Westmanland	Woodland		

**▶ Retired and Senior Volunteer Program Of Eastern Maine**

**Total communities served:** 29

**Selected Highlights of Program Accomplishments:**

- ♦ Meals for ME: 174 volunteers donated 18,642 hours in 13 congregate meal sites and 1 kitchen/delivery site providing approximately 18,000 meals to seniors. Their service included delivering meals to shut-ins, staffing meal sites, providing nutrition education and socialization for seniors.
- ♦ Literacy accounted for 2,505 hours: Volunteers served in 3 elementary schools, 1 middle school and 7 libraries, tutoring and reading to children. Three volunteers served with Literacy Volunteers of America as ESL and learning-to-read tutors, as well as assisting with a Family Learning Center. The Born To Read initiative had volunteers in daycare facilities and a Head Start program.
- ♦ Homeland Security: RSVP participates in the Triad program, a program that educates and informs seniors about safety issues. A new RSVP station is the Penobscot County Sheriff’s Dept.
- ♦ Quality of Life for Elders: 313 volunteers provided over 44,750 hours of service to improve the quality of life for seniors residing in the region’s nursing homes, hospitals, hospices and group homes. Their service included friendly visiting, in-home care, respite and adult daycare activities.
- ♦ Community and Economic Development: Over 140 volunteers devoted 17,295 hours to Chambers of Commerce, museums and historical societies that are revitalizing the region’s tourist industry. Others are supporting transportation, senior education, recreation and outreach, environmental stewardship, conservation and community improvement.

**Communities Served:**

Bangor	Brewer	Burlington	Corinna	Dexter	Dover-Foxcroft
East Corinth	East Holden	Eddington	Glenburn	Greenville	Guilford
Hampden	Hermon	Holden	Howland	Hudson	Kenduskeag
Lincoln	Millinocket	Milo	Newport	Newburgh	Old Town
Orono	Orrington	Palmyra	Passadumkeag	Sebec	

## ► HealthReach Retired and Senior Volunteer Program

**Total communities served:** 33

### **Selected Highlights of Program Accomplishments:**

- ◆ Born to Read Program: Thirty-four volunteers read to over 500 children in 40 daycare and Head Start Centers in 2002. Each child received a book to take home, and each childcare facility received three new books for their library.
- ◆ Fourteen RSVP volunteers served 809 hours as Literacy Volunteers of America, helping 15 adults learn to read.
- ◆ Seventy-two RSVP volunteers served over 6,000 hours at food banks providing food for low-income residents in their communities.
- ◆ Fifty-three RSVP volunteers assisted the three Area Agencies on Aging (one in each county we serve) deliver 162,100 meals to area homebound seniors through their Meals On Wheels programs.
- ◆ Six RSVP volunteers participated in a newly created Pen Pal program in the Augusta area. During the school year, they corresponded with 8 area school children through letters and cards.
- ◆ RSVP volunteers provided 39 rides to people needing transportation to doctor's appointments. Seventy RSVP volunteers spent 6,857 hours as friendly visitors in 21 Nursing Homes and Senior Housing Facilities.
- ◆ Thirteen RSVP volunteers served 710 hours in the Talking Books program, repairing tape recorders so that visually impaired people in Maine can enjoy a good book.
- ◆ RVSP volunteers donated 700 pair of hand knit mittens to schools in Somerset, Kennebec, and Franklin Counties. RSVP volunteers knit over 60% of all mittens received for distribution by the Maine Children's Home. 320 pair of baby booties were knitted for Redington –Fairview Hospital to be given to newborn babies.

### **Communities Served:**

Athens	Augusta	Belgrade	Benton	Bingham	East Wilton
Fairfield	Farmington	Gardiner	Hallowell	Hartland	Jackman
Jay	Kingfield	Litchfield	Livermore	Madison	Livermore Falls
New Sharon	New Vineyard	Phillips	Pittsfield	Rangeley	Richmond
Readfield	Skowhegan	Solon	Strong	Togus	Waterville
Wilton	Winslow	Winthrop			

## ► Coastal Retired and Senior Volunteer Program

**Total communities served:** 59

### **Selected Highlights of Program Accomplishments:**

- ◆ Community & Economic Development: 50 RSVP volunteers provide support services to organizations like Chambers of Commerce, museums and historical societies that are helping to revitalize the region's tourist industry.
- ◆ In the Coastal RSVP TCE/Tax Assistance Program, 14 RSVP volunteers served 1,397 hours preparing federal and state income tax returns for low-income individuals and homebound seniors in our project service area.

- ◆ **Companionship & Outreach:** 45 volunteers provided over 4,900 hours of service to improve the quality of life for seniors residing in area nursing homes, hospitals, hospice, group homes and Senior Housing Facilities to include friendly visiting, in-home care, respite and adult daycare activities.
- ◆ **Health & Nutrition:** 27 RSVP Volunteers served 2,272 hours delivering meals to over 135 homebound individuals in their homes each week. RSVP Volunteers also cleaned, organized and packed food for area food banks, benefiting over 125 families. 36 RSVP Volunteers served 6,052 hours planning menus, preparing and serving food and cleaning up for 830 senior patrons at area congregate meal and soup kitchens each week.

#### Communities Served:

Alna	Appleton	Belmont	Belfast	Boothbay	Boothbay Harbor
Bremen	Bristol	Brooks	Burnham	Camden	Cushing
Damariscotta	Dresden	Edgecomb	Frankfort	Freedom	Friendship
Hope	Islesboro	Jackson	Jefferson	Knox	Liberty
Lincolnton	Monroe	Montville	Morrill	Newcastle	Nobleboro
North Haven	Northport	Owls Head	Palermo	Prospect	Rockland
Rockport	St. George	Searsmont	Searsport	Somerville	South Bristol
Swanville	Southport	Winterport	Wiscasset	Thomaston	South Thomaston
Thorndike	Troy	Union	Unity	Vinalhaven	Waldo
Waldoboro	Warren	Washington	Westport	Whitefield	Stockton Springs

#### ► **Retired and Senior Volunteer Program of Southern Maine**

**Total communities served:** 31

#### **Selected Highlights of Program Accomplishments:**

- ◆ **Literacy:** 25 volunteers contributed 1,997 hours as tutors for 132 children and adults. Another 12 volunteers donated 1,215 hours of service served as classroom or library aides.
- ◆ **Supporting Senior Independence:** Seven volunteers contributed 142 hours providing bill-paying assistance to seven seniors. Another 26 volunteers contributed 3,007 hours of service in senior dining centers and delivering Meals on Wheels, thereby helping seniors maintain good nutrition and preserve their independence. And 6 volunteers contributed 332 hours providing rides to seniors through various transportation services.
- ◆ **Assisting Seniors in Residential Facilities:** 106 RSVP volunteers contributed 7,066 hours of service as activity aides or friendly visitors to seniors living in nursing homes, boarding homes or assisted living facilities in southern Maine.
- ◆ **Hospital Volunteers:** Twenty RSVP volunteers provided 6,844 hours of service to help hospitals serve their patients and their families.
- ◆ **Hands and Feet:** In 2002, 40 volunteers contributed 13,914 hours to knit hats, mittens, nap robes, booties and sweaters for low-income children in Southern Maine.
- ◆ **Born To Read:** In collaboration with the Maine Humanities Council, 52 volunteers contributed 2,222 hours supporting literacy development by reading to 260 children in child care centers and homes in York and Cumberland counties.

◆Libraries: 16 volunteers contributed 1,579 hours of service to help public libraries provide information and literature to their patrons.

Communities Served:

Alfred	Arundel	Biddeford	Bridgton	Cape Elizabeth	Casco
Cumberland	Dayton	Falmouth	Freeport	Gorham	Gray
Kennebunk	Kittery	Kennebunkport	Lyman	New Gloucester	N. Berwick
N. Yarmouth	Old Orchard Beach		Portland	Raymond	Saco
Scarborough	South Portland	Sanford/Springvale		Wells	Westbrook
Windham	Yarmouth	York			

## Clips to remember...

A successful life seems to me to lie in the knowledge that one has developed to the limit the capacities with which one was endowed; that one has contributed something constructive to family and friends and to a home community.

Eleanor Roosevelt, 1946  
"If You Ask Me"

# ✦ National Service Directory ✦ 2002 Programs & Sponsors

For information on specific program activities or volunteer opportunities, use these contacts.

## ▶ **AMERICORPS\*ACTION FOR CHILDREN TODAY**

Maine Department of Human Services,  
Office of ChildCare and HeadStart (sponsor)  
Director: Marcia Lovell  
11 State House Station, Augusta, ME 04333  
Voice: (207) 287-5060 Facs: (207) 287-5031  
E-mail: [marcia.lovell@state.me.us](mailto:marcia.lovell@state.me.us)

## ▶ **PROJECT SAFE\*ASSOCIATION OF FARMWORKER OPPORTUNITY PROGRAMS**

Training Development Corporation (sponsor)  
Director: Jack Frost  
248 State Street, Suite 3A, Ellsworth, ME 04605  
Voice: (207) 664-2344 Facs: (207) 667-4789  
E-mail: [jfrost@tdc-usa.org](mailto:jfrost@tdc-usa.org)

## ▶ **AMERICORPS\*PROJECT GO@LS**

Jobs for Maine's Graduates, Inc. (sponsor)  
Director: Kathleen Schulz  
209 Maine Avenue, Farmingdale, ME 04344  
Voice: (207) 582-0924 Facs: (207) 582-0938  
E-mail: [goals@gwi.net](mailto:goals@gwi.net)  
Web: [www.goalsformaine.org](http://www.goalsformaine.org)

## ▶ **AMERICORPS\*MAINE SERVICE CORPS**

Coastal Enterprises, Inc. (sponsor)  
Director: Jon Underwood  
Water Street, PO Box 268, Wiscasset, ME 04578  
Voice: (207) 882-7552 Facs: (207) 882-4457  
E-mail: [ju@ceimaine.org](mailto:ju@ceimaine.org)

## ▶ **AMERICORPS\*YOUTHBUILD**

Portland West (sponsor)  
Director: Tom Pearson  
181 Brackett Street, Portland, ME 04102  
Voice: (207) 775-0105 Facs: (207) 780-1701  
E-mail: [tpearson@portlandwest.org](mailto:tpearson@portlandwest.org)

## ▶ **DOWNEAST COMMUNITY HEALTHCORPS**

HealthWays/Regional Medical Center at Lubec  
Director: Pamela Ferguson  
RR #2 Box 380, Lubec, ME 04652  
Voice: (207) 733-5541 x158 Facs: (207) 733-2847  
E-mail: [americorps@rmcl.org](mailto:americorps@rmcl.org)

## ▶ **BOYS & GIRLS CLUB SERVICE\*AMERICORPS**

Project Site #1: Portland Boys & Girls Club  
Project Coordinator: Virginia Doss  
PO Box 7830, Portland, ME 04112  
Voice: (207) 874-1070 Facs: (207) 874-1074  
E-mail: [vdoss@bgcmaine.org](mailto:vdoss@bgcmaine.org)

Project Site #2: Waterville Area Boys & Girls Club  
Project Coordinator: Camilla McCauley  
126 North Street, Waterville, ME 04901  
Voice: (207) 873-0684 x22 Facs: (207) 861-8016  
E-mail: [bgclub@mint.net](mailto:bgclub@mint.net)

## ▶ **MAINE CAMPUS COMPACT\*AMERICORPS EDUCATION AWARD PROGRAM**

Program Coordinator: Carla Ganiel  
220 College St., Unit 2, Lewiston, ME 04240  
Voice: (207) 786-8392 Facs: (207) 786-6053  
E-mail: [cganiel@bates.edu](mailto:cganiel@bates.edu)

## ▶ **MAINE CONSERVATION CORPS**

Maine Department of Labor (sponsor)  
Director: Ken Spalding (through October 2002)  
124 State House Station, Augusta, ME 04333  
Voice: (207) 287-4931 Facs: (207) 287-3342  
E-mail: [corps.conservation@state.me.us](mailto:corps.conservation@state.me.us)

## ▶ **MAINE RESPONSE TEAM\*AMERICORPS**

American Red Cross, Portland Chapter  
Project Director: Annie Houle  
524 Forest Avenue, Portland, ME 04101  
Voice: (207) 874-1192 x120 Facs: (207) 874-1976  
E-mail: [houlea@usa.redcross.org](mailto:houlea@usa.redcross.org)  
Web: [www.redcross.org/me/portland/](http://www.redcross.org/me/portland/)

## ▶ **TEACH MAINE \*AMERICORPS**

Wolfe's Neck Farm (sponsor)  
Director: Steve Niles  
184 Burnett Drive, Freeport, ME 04032  
Voice: (207) 865-4363 Facs: (207) 865-6927  
E-mail: [teachme@gwi.net](mailto:teachme@gwi.net)

▶ **AMERICORPS\*VISTA -  
BIG BROTHERS/BIG SISTERS OF MAINE**

Project Coordinator: Roy Gedat  
199 Main Street, Norway, ME 04268  
Voice: (207) 743-2991 Facs: (207) 743-2970  
E-mail: [roygedat@megalink.net](mailto:roygedat@megalink.net)

▶ **AMERICORPS\*VISTA - CHILDREN'S CABINET**

Communities for Children (sponsor)  
Project Coordinator: Chip Curry  
170 State House Station, Augusta, ME 04333  
Voice: (207) 287-4341 Facs: (207) 287-4375  
E-mail: [chip.curry@maine.gov](mailto:chip.curry@maine.gov)

▶ **AMERICORPS\*VISTA -  
Coastal Enterprises, Inc.**

Contact: Jon Underwood  
PO Box 268, 36 Water Street, Wiscasset, ME 04578  
Voice: (207) 882-7552 Facs: (207) 882-7308  
E-mail: [ju@ceimaine.org](mailto:ju@ceimaine.org)

▶ **AMERICORPS\*VISTA -  
DEPT OF HUMAN SERVICES**

Contact: Gail Palman  
200 Main St., Lewiston, ME 04240  
Voice: (207) 795-4432 Facs: (207) 795-4494  
E-mail: [gail.palman@maine.gov](mailto:gail.palman@maine.gov)

▶ **MAINE CAMPUS COMPACT AMERICORPS\*VISTA**

Contact: Carla Ganiel  
220 College Street #2, Lewiston, ME 04240  
Voice: (207) 786-8392 Facs: (207) 786-6053  
E-mail: [cganiel@bates.edu](mailto:cganiel@bates.edu)

▶ **Maine Association of Resource Conservation  
and Development (RC&D)**

Contact: Susan Watson  
9 Green Street, Room 304, Augusta ME 04330  
Voice: (207) 622-7847 x4 Facs: (207) 626-8196  
E-mail: [susan.watson@me.usda.gov](mailto:susan.watson@me.usda.gov)

▶ **Maine Council of Churches**

Contact: Suzanne Rudalevige  
15 Pleasant Ave., Portland, ME 04103  
Voice: (207) 772-1918 Facs: (207) 772-2947  
E-mail: [SuerMCC@aol.com](mailto:SuerMCC@aol.com)

▶ **Maine Time Dollar Network**

Contact: Auta Main  
215 Congress St., Portland, ME 04101  
Voice: (207) 874-9868 Facs: (207) 773-4701  
E-mail: [autamain@maine.rr.com](mailto:autamain@maine.rr.com)

▶ **Bread of Life Ministries**

Contact: Rob Shore  
157 Water St., Augusta, ME 04330  
Voice: (207) 626-3434 Facs: (207) 621-6385  
e-mail: [robdshore@aol.com](mailto:robdshore@aol.com)

▶ **PREBLE STREET RESOURCE CENTER**

Contact: Troy Townsend  
PO Box 1459, Portland, ME 04106  
Voice: (207) 775-0026 Facs: (207) 874-8975  
E-mail: [preblest@aol.com](mailto:preblest@aol.com)



**Learn & Serve America (K-12 school based)**

▶ **MAINE DEPT. OF EDUCATION (STATEWIDE)  
LEARNING CONNECTIONS II**

Program Coordinator: Lora Downing  
23 State House Station, Augusta, Maine 04333  
Voice (207) 624-6745 Facs: (207) 624-6731  
E-mail: [lora.downing@maine.gov](mailto:lora.downing@maine.gov)

▶ **KIDS CONSORTIUM  
(MULTI-STATE DIRECT FEDERAL GRANTEE)**

Program Coordinator: Fran Rudoff  
215 Lisbon Street  
Lewiston, ME 04240  
Voice: (207) 784-0956 Facs: (207) 784-6733  
Email: [frudoff@kidsconsortium.org](mailto:frudoff@kidsconsortium.org)

**Higher Education Grantee:**

▶ **MAINE CAMPUS COMPACT**

Director: Liz McCabe-Park  
220 College Street #2, Lewiston, ME 04240  
Voice: (207) 786-8217 Facs: (207) 786-6053  
E-mail: [epark@bates.edu](mailto:epark@bates.edu)



**LEARN AND SERVE**



▶ **AROOSTOOK RSVP  
(RETIRED SENIOR VOLUNTEER PROGRAM)**

Aroostook Area Agency on Aging (sponsor)  
Program Coordinator: Eleanor Reese  
33 Davis Street, Presque Isle, ME 04769-2218  
Voice: (207) 764-3396 or 1-800-439-1789  
Facs: (207) 764-6182  
E-mail: [rsvp@ainop.com](mailto:rsvp@ainop.com)

▶ **RSVP OF EASTERN MAINE**

Center on Aging, Univ. of Maine  
Program Coordinator: Jane Harris-Bartley  
219 Crossland Hall, Univ. of Maine  
Orono, ME 04469  
Voice: (207) 581-4418 Fax: (207)  
E-mail: [janehb@umext.maine.edu](mailto:janehb@umext.maine.edu)

▶ **MID-COAST RSVP**

Coastal Community Action Program (sponsor)  
Coordinator: Kristina Cassidy (until 12/2002)  
4 Union Street, PO Box 808, Rockland, ME 04841  
Voice: (207) 596-0361 Fax: (207) 594-2695  
E-mail: [rsvpcap@ime.net](mailto:rsvpcap@ime.net)

▶ **HEALTHREACH RSVP**

HealthReach Network (sponsor)  
Program Coordinator: Ruth Saint Amand  
PO Box 839, 8 Highwood St., Waterville, ME 04903  
Voice: (207) 873-1127 Fax: (207) 873-2059  
E-mail: [ruth.stamand@healthreach.org](mailto:ruth.stamand@healthreach.org)

▶ **RSVP OF SOUTHERN MAINE**

Southern Maine Area Agency on Aging (sponsor)  
Program Coordinator: Ken Murray  
PO Box 10480, Portland, ME 04104  
Voice: (207) 775-6503 or 1-800-427-7411  
Fax: (207) 775-7319  
E-mail: [kmurray@smaa.org](mailto:kmurray@smaa.org)

▶ **SENIOR COMPANION PROGRAM**

Univ. of Maine Cooperative Extension Service  
Director: Jane Harris-Bartley, LMSW  
Human Development 4-H, Nutrition & Health  
5717 Corbett Hall, Room 302  
Orono, ME 04469-5717  
Voice: (207) 581-3326 or toll free 1-877-444-8623  
Facs: (207) 581-3212  
E-mail: [janehb@umext.maine.edu](mailto:janehb@umext.maine.edu)

▶ **PENQUIS COMMUNITY ACTION**

**FOSTER GRANDPARENT PROGRAM**  
Penquis Community Action Program (sponsor)  
Program Coordinator: Gary Dorman  
262 Harlow Street, Bangor, ME 04401  
Voice: (207) 973-3864 Facs: (207) 973-3699  
E-mail: [fostergp@penquiscap.org](mailto:fostergp@penquiscap.org)

▶ **PROP FOSTER GRANDPARENT PROGRAM**

People's Regional Opportunity Program (sponsor)  
Program Coordinator: Susan Lavigne  
284 Danforth Street, Portland, ME 04102-3765  
Voice: (207) 773-0202 Facs: (207) 773-3828  
E-mail: [fgp@nlis.net](mailto:fgp@nlis.net)





# Civic Engagement + Community-building → Social Capital



Community-building fosters and strengthens all sectors of community life. Under optimal conditions, **Government** and **Citizens** successfully fulfill their distinct but interrelated roles, thereby ensuring a vibrant, productive setting in which public, private, and personal affairs can be handled.



What is Government's motivation for involvement in community-building?

- ✓ Sustainable communities
- ✓ Thriving, viable economies
- ✓ Better outcomes for vulnerable groups of citizens



What are the community building roles of Government?

- ✓ Convener: bring groups together to work jointly
- ✓ Facilitator: help groups resolve conflicts and reach decisions
- ✓ Catalyst: make change happen
- ✓ Partner: use public resources to leverage other resources



Citizen involvement or civic engagement is a notable indicator of community vitality.

The **essential roles citizens undertake** are

- ✓ Co-producers of services ~ helping to carry out essential public services
- ✓ Shareholders ~ concerned with the strength and viability of the community
- ✓ Issue framers ~ creating the vision of the future, identifying acceptable strategies to get there, and serving as advisors, recommending adjustments
- ✓ Customers ~ concerned that public services meet their needs
- ✓ Service quality evaluators ~ assessing the performance of public services
- ✓ Independent "outcome trackers" ~ monitor outcomes on a range of issues



Volunteer community service is the term Americans use to describe their involvement in civic affairs.



**Volunteer Maine!**

[www.VolunteerMaine.org](http://www.VolunteerMaine.org)

**AmeriCorps (nationwide)**  
**Senior Corps (nationwide)**

[www.AmeriCorps.org](http://www.AmeriCorps.org)  
[www.joineseniorcorps.org](http://www.joineseniorcorps.org)

**Commission for Community Service**

[www.maine.gov/communityservice](http://www.maine.gov/communityservice)