FINAL for 2021-2022 PRINTS 11 X 17; BEST VIEWED ON SCREEN

				<u>ie Sept 2021 - August 2022 (</u>				
Strategic Opportunities (from Plan) + Internal goals for Commission Operation	2021-2022 Strategies/Projects to advance	Staff person responsible + % of annual time allocated		STATUS AS OF 4/15/2022. If due date missed, enter date for delivery/completion. If "ongoing" describe	Budget if this needs task specific expenditure, indicate fed portion + match portion with amt. Don't include personnel, occupancy, or other routine costs.	Involves TF or Committee? If Y, enter name(s)	Critical Resources for this Initiative -In order of relevance. (time, information, board direction, funds, outside expert, etc.)	Evidence of success or completion.
A. Excel in the role of National Service grantmaking so that all programs (operating and planning) succeed not only in fulfilling their	Develop a separate training and support system for planning grant organizations.	Program Development Officer - 10%	12/1/2021	Online course not complete - new target date June 30, 2022	Captivate license fee		time, online course software, possible use of contractor	Course completion and enrollment
missions but also in complying with the federal rules.	Provide high quality Technical Assistance to currently funded agencies; including: a) suppor for first year grantees, b) DEIA training, C) recruitment strategies, d) member & supervisor support, e) site management, f) new grantee training - if needed			Data not yet collected for current grant year. Mid year data on program support was positive ( https://www.surveymonkey.com/stories/SM-Y2872DQQ/). DEIA intensive training w/contractor is complete - topic continuing throughout TA meetings this year. Recruitment contractor has completed consults - support data not yet collected. Supervisor training ofered in the fall. Member support ongoing. Writeboard "program manual" completed	CIF - \$15K contractors	E&E	Time, monthly Regular TA meetings & New Grantee office hour meetings, special training sessions, outside experts (esp. DEIA)	Technical Assistance feedback data
	Design of online course for Site Supervisor training (including DEI aspects)	Program Development Officer - 5%	6/1/2022	Training designed and delivered but not yet converted to online course - Deadline moved to August 2022		E&E	time	Course completion and enrollment
	Represent Maine program needs on ASC Regional Conference planning committee to ensure high quality learning opportunities for program manages attending	Program Development Officer - 3%	5/30/2022	Complete		n/a		Grantee participation and senior Corps invlovement
	Foster expert use by grantees of all the functions in the Commission grant management software in order to integrate their management, reporting, and local monitoring tasks into the system used for state monitoring and reporting.	Grants Officer - 50%; Program Development Officer 4%	08/31/2022	MA: OnCorps Training provided to new grantees but more work to do on the training side - planning for an in-depth OnCorps training in August 2022. JM: Ongoing process that differs by length of time the program has been in operation, and the Program director's level of expereince with technology	CIF - \$3K contractor, annual fees for platforms	n/a	Personnel and time; standard office technology; OnCorps grants management system access; Zoom; eGrants operations; Service Year subscription continued	Subgrantees demostrating timely and compliant reporting; quarterly monitori that is documented and completed in a reasonable timeframe; quarterly reporting to the Grants Task Force (progress report updates)
	Review and provide feedback on performance reports in 45 days or less so grantees can implement improvements or corrective actions before subsequent reports are due.	Grants Officer - 100%	12/1/2021- 10/01/2022	This is ongoing and has been done on a quarterly basis depending on the programs inability to comply - most programs do not require corrective actions but do receive feedback on reporting requirements.	n/a	n/a	Personnel and time; standard office technology; OnCorps grants management system access; Zoom; eGrants operations; improved organizational mangement	Corrective actions are addressed by the subgrantees; progress reports review and approved in a timely manner; Report out for the GPR's and performance report need to be delivered to the GTF in at least a bi-annual basis to keep the and the Commission informed as to the subgrantee process.
	Implement marketing plan objectives related to achieving full enrollment of AmeriCorps programs and taxpayer understanding of their impact, with a focus on those interested in a gap year or change of career.	Grants Officer - 25%, Communications officer, Administrative specialist		MA: Plan generation completed. JM: There have been multiple outreach opportunities at job fairs, as well as a contracted individual to help with recruitment with each program. There has been a greater effort by the program directors to properly brand and take photos of AmeriCorps members in action, which is a great way to have brand awareness This will be ongoing.	CIF - \$5K contractor, Service Year annual fees, \$4,000 Freelancer contract (same contractor for multiple areas onl one-time charge of \$4K)		Personnel and time; standard office technology; Basecamp; Service Year; Zoom and adobe creative cloud; zoom; funding for media campaigns	Improved recruitment and enrollment in AmeriCorps programs; AmeriCorps position enrollment of 75-100%. State awareness of AmeriCorps operations a use of the grant funds; establish best practices for recruitment by putting together a talking paper about the barriers that we can identify
	Organize Maine AmeriCorps Launch and invite members of Governor's staff and members of Maine's congressional delegation	Communications officer	Nov. 2021	Event held and completed.		Communications	Personnel, time, Zoom	The event is held and completed.
	Assist AmeriCorps programs in executing legislative awareness during National Service Day at the Capitol.	Communications officer	Jan 2022-April 2022	Event not held due to pandemic/closed Hall of Flags		Communications	Personnel, time, printed materials, display items, swag	The event is held and completed.
	Assist AmeriCorps programs in engaging state legislative members to events to establish touchpoints, such as 9/11 Day of Service and MLK Day of Service:	Communications officer	Dec 2021-Jan 2022; Aug 2022-Sept 2022				Personnel, time, communications tools	Public reporting on service projects
	Establish a baseline of qualitative data to guide effective targeted recruitment tactics, such as annual enrollments, income, location, and demographic info.	Communications officer, Commission reps	Dec 2021-Feb 2022	Ongoing. Issues with provided data from AmeriCorps federal gov. office		Communications	Personnel, time, communications tools	Agreed upon metrics are documented.
	Create a network of partners who can help to amplify recruitment opportunities, such as high school guidance counselors, college/university career councilors, and Fed Cap	Communications officer, Commission reps	Dec 2021-Feb 2022	Ongoing. Connections made w/ 5 schools, have FEDCap connection. Collegs push to HandShake digital platform.		Communications	Personnel, time	A list of partners is established with representation of all areas of the state.
	Investigate and find opportunities to participate in trainings to help create a better understanding of how to communicate in a more diverse, inclusive and accessible manner	Communications officer	Ongoing-Aug. 2022	Ongoing. Currently in SISGI course.	Cost of course TBD		Personnel, time, funds for training course	A training or series is found and completed by the communications officer.
	Strengthen AmeriCorps Alumni network by creating connections with and providing communications from Alumni Commissioners	Communications officer, Commission reps	March-July 2022	Ongoing. Executive director helping too, playing large role in creating email list		All Commissioners who are alumni	Personnel, time, communications tools	Increased engagement of Alumni in Commission activities
	Execute owned media content goals stated in the communications plan.	Communications officer, Administrative specialist		Ongoing ongoing plan.	\$4,000 Freelancer contract (same contractor for multiple areas only one-time charge of \$4K)	Communications	Personnel, time, communication tools, adobe cloud, funds for social media, marketing, and freelancer	The publishing of content on digital platforms/printed materials produced.
	positions in Maine:	Communications officer		Ongoing limited opportunities in person due to pandemic Have gone to high schools.			and travel	Documentation that Communications Officer attended fairs.
B. Review and develop Commission staff team and board membersh so the organization not only achieves its goals but has sufficient human resources to cope with ongoing environmental changes.	Establish subcommittee of Exec to develop a plan for Commission to examine the intersection of diversity, equity, and inclusion in Volunteer Maine's work and, after the plan is final, shepherd the organization through the plan.	Exec Director (+ Chair); 15%	9/10/2021- 06/17/2022	Members of Exec Committee led by Immediate Past Chair established DEI work group, contracted with consultant/guide, established plan for work thru Dec. 2022	n/a	yes, Exec	Commission chair decision/action on appt to committee, ED time to support board work	Subcommittee minutes; review/approval of plan by Exec
	Under leadership of DEI subcommittee, work through and with all the task forces to integrate equitable and inclusive principles and practices into all Commission work.	All staff - 10%		NM: participating in the DOE DEI subcommittee every week since I an to absorb best practices, reading materials, and potential strategies to bring to VM; April SISGI online module + training; processed SISGI invoices; mailed DEI books to Commissioners; read said books on lunch break. MC: Participating in both staff group, board work group, + parts of DOE manager response to their DEI assessment. Changes emerging but not totally clear. Ongoing work.	contracted expert	yes, Exec, DEI, Comms, GTF, E&E, MSF, R&E	Time, guiding material (learning), expert coach as thought partner	Meeting minutes, revised SOPs and policies and guidelines
	Reinvigorate participation of the entire board in recruitment of new candidates for appointment so the Commission membership reflects the full diversity of the state.	Exec Director (+ Chair); 2%	11/2/2021- 2/1/2022	Thwarted by Office of Boards and Commissions. Meeting requested to iron out workable process.	n/a	yes, Exec	Chair msg to board, ED time to support work	Recommended candidates for every seat sent to GO
	Provide Commissioners with guidance for recruitment that outlines missing skills as well as representation.	Exec Director (+ Chair); 2%	10/15/2021 - 11/15/2021	Completed.	n/a	yes, Exec	ED time	Docs for Commissioners to use in recruitment
	Increase opportunities for Commission members to connect and develop as a team using either Chair Office Hours, no-meeting social hours, or speaker/discussion options outside o meetings.		??	Need to consult with Board Chair on format and schedule.	n/a	yes, Exec	Chair msg to board, ED time to support work	Plan from chair that ED helps carry out
	Create an online version of the board orientation and training for new Commissioners in order to better fit this 6-part series into their schedules and increase understanding of the broad scope of Commission duties, goals, and tasks.	Exec Director; 10%	11/01/2021 - 12/31/2021	Uploaded and ready for use on 4/6/2022.	n/a	No	ED time, staff help with programming	Course uploaded and used by newest commissioners
	Analyze barriers that prevent Commission from realizing its goals and for those that are known, especially related to CNCS grants or participation in service, and have Commissioners take up advocating for change.	Exec Director; 5%	11/01/2021 - 08/31/2022	Step 1 - Commission adopted policy re min living allowance in ME and set floor at \$20K.	n/a	yes, Exec + Comms	DEI committee information/resources found; ED time; Comms work on public policy	Completed analysis and recommendations for advocacy positions
	Begin succession planning process.	Exec Director (+ Chair); 2%	08/31/2022-???		n/a	yes, Exec	Exec Committee direction	notes of discussion at Exec Committee

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<ul> <li>Identify key issues impacting Maine's volunteer sector and Commission grantees that need to be monitored or researched.</li> <li>Provide information and data on the status of Maine's volunteer sector, civic health, and civic engagement.</li> <li>End Outcome: Volunteer Maine identifies and responds with appropriate supports to emerging challenges or opportunities</li> </ul>		Z 270, 1 G, V31 -1376	9/31/22	Ongoing	\$3,000 - galaxy digital yearly fee (VGF)		Time, Maine Ready.org buy in from Emergency Management Systems	Volunteer needs from agencies posted on Maine Ready, with community repsonse
sector, civic health, and civic engagement.  End Outcome: Volunteer Maine identifies and responds with appropriate supports to emerging challenges or opportunities  Provide suppor	anizations challenged by an imbalance between demand for service and through a process to redesign their volunteer engagement in a way that expands o meet the demand for services (Service Enterprise)	Program Development Officer 6%; PO, VSI - 20%	6/30/202	2 Ongoing - One cohort was finished in October with 3 participating organizations, and another cohrot was completed in the spring with 3 organizations. Plans for another cohort to start in the fall	\$2,500 Service enterprise hub fee (VGF)		Time	Organizations receive training and are working on certification process / or habeen certified - SE cohorts - 2 complete by 5-1-21
77 77 3 3 77	eyond the annual conference, Commission training for managers of volunteers lunteer Managers Network)	Program Development Officer 2%, PO, VSI -20%	11/9 - 9/31/22	Ongoing - 6 network meetings have been held since Octob November with 70+ members signed up.	er		Experts in the Volunteer Management field	Attendance from "regulars" and the network continues to grow in attendance
encountered by Waine's Volunteer sector.	pport for organizations to engage with youth in service opportunities	PO, VSI - 20%	11/1 - 7/31/22	Ongoing - One cohort accomplished, training 5 organizations. Another cohort to run this summer.	\$20,000 contract (Mott Foundation) \$7,500 (Maine Masonic Charitable Foundation)		Buy in from organizations	Organizations attend Service Learning training and develop their own projects that engage youth.
	nelps deepen understanding of the volunteer sector and its role in civic health.	PO, VSI - 5% Executive Director - 5%	4/1 - 9/31/22	Ongoing - one completed for the month of May.				
	ublic education campaign to deepen understanding of the volunteer sector, its c health, and the opportunities/threats it faces	Initiatives - 5%, Communications officer - 10%	1/31/202	2 Completed				Impresssions/views
leaders through a newly established formal year of service, the Maine civic skills through	etter public understanding of the relationship between service experience and through Commission education/marketing activities	Communications officer, Administrative specialist	April-August 2022	BR: Ongoing. Plan, heavy on advertising, stalled due to MA issue. New contract with MAB in works, social media being utilized. NM:COMPLETE. Though there will likely be more		Communications	Personnel, time, communication tools, adobe cloud, funds for social media, marketing, and freelancer	Produced messaging/marketing materials and images, media coverage
Service Fellows Program. Leverage the impact of volunteer service to meet state need to attract and retain talented young adults.				work in the summer from BR. I wrote 3 posts about MEAP				
End Outcome: Young adults commit a year of service to helping a Implement man	t marketing plan components related to targeting young adults currently living aine who could serve in Maine AmeriCorps or other programs.	Communications officer, Administrative specialist	March-Aug 2022	BR: Ongoing. Plan, heavy on advertising, stalled due to MA issue. New contract with MAB in works, social media being utilized. NM: ONGOING:Strategy meetings about engaging		Communications	Personnel, time, communication tools, adobe cloud, funds for social media, marketing, and freelancer	AmeriCorps position enrollment of 75-100%; hitting not-yet established enrollment goals of MSF and Climate Corps.
but also create ties to community that have the potential to become	baseline of qualitative data to guide effective targeted recruitment tactics, such	Communications officer,	Dec 2021-Feb 2022	Gen-Z through social media while not violating professiona etiquette.  REPEAT - DOCUMENTATION ABOVE		Communications	Personnel, time, communications tools	Agreed upon metrics are documented.
Adding Coming Follows and Adding Coming April 2024, the	enrollments, income, location.	Commission reps						
service corps evolved to be Maine Climate Corps.	etwork of partners who can help to amplify recruitment opportunities, such as ol guidance counselors, college/university career councilors, and Fed Cap	Communications officer, Commission reps		REPEAT - DOCUMENTATION ABOVE		Communications	Personnel, time	A list of partners is established with representation of all areas of the state.
	e and find opportunities to participate in trainings to help create a better ding of how to communicate in a more diverse, inclusive and accessible manner	Communications officer	Ongoing-Aug. 2022	REPEAT - DOCUMENTATION ABOVE	Cost of course TBD		Personnel, time, funds for training course	A training or series is found and completed by the communications officer.
positions in Ma		Communications officer	Nov 2021-April 2022	REPEAT - DOCUMENTATION ABOVE			Personnel, time,	Documentation that Communications Officer attended fairs.
Revive the Mail	Maine Service Fellows taskforce as the implementation advisory committee.	Exec Director (+ Chair); 2	% 11/01/2021 - 12/31/2021	Completed. Meeting notes now appear on VM website wit other committees.	n In/a	yes, Exec	Commission chair decision/action on appt to committee, ED time to support board work	Appointments to committee
Complete desig ready for quick	design/development of MSF program operating policies and procedures to be	Exec Director; 10%	11/01/2021- 03/31/2022	75% complete.	n/a	yes, Maine Service Fellows	Committee direction, MSF coordinator candidate; ED time	Approved policies and procedures
Build connection	quick launch.	Climate Corps Coordinator				Research and Evaluation Task Force	Time, development of personal relationships, board outreach	
Provide program programs (inclu	nuck launch.  ections between organizations and state agencies to connect Maine Climate diverse group of individuals interested in participating in the program.					10100		<u> </u>

FINAL for 2021-2022 PRINTS 11 X 17; BEST VIEWED ON SCREEN

	2021 2022 Strategies/Brainests to advance	Staff person responsible +	Ctart I completion		Dudout if this and the land of the same of the same of the same is allowed for	I lavabas TF sa	Critical Resources for this Initiative -In order of relevance.	Evidence of success or completion
Strategic Opportunities (from Plan) + Internal goals for Commission Operation		% of annual time allocated	date (to be reported to board)	STATUS AS OF 4/15/2022. If due date missed, enter date for delivery/completion. If "ongoing" describe	Budget if this needs task specific expenditure, indicate fed portion + match portion with amt. Don't include personnel, occupancy, or other routine costs.	Committee? If Y, enter name(s)	(time, information, board direction, funds, outside expert, etc.)	Evidence of success or completion.
	Build connections between the University system, colleges, community colleges, and technical high schools to establish a formal service-learning program with Climate Corps.	Climate Corps Coordinator	Fall 2022	progress.		Research and Evaluation Task Force	Time, development of personal relationships, board outreach	Establishment of formal commitments/programs with higher education systems within Maine
	Complete Maine Climate Corps report with recommendations for involving young adults.	Temporary contract employee	Jan-22	Submitted January 2022		Research and Evaluation Task Force	Time, development of personal relationships, board outreach, community outreach	Report sent to ENR committee
E. Strategic Opportunity #3: Volunteer Maine is the only entity, public or nonprofit, that focuses on capacity and sustainability of volunteerism in the public and nonprofit sectors. It is a business-to-business entity meaning: constituents are organizations and individuals who are responsible for volunteer engagement/ activity. MCCS has a unique role to play as a public voice for the volunteer sector that:  • increases recognition, visibility and respect for volunteer efforts;  • fosters a culture of service and civic engagement; and  • promotes understanding of connections between volunteering, civic engagement, economic and community success.  End Outcome: Volunteer Maine is the public name for the Maine Commission for Community Service and is the champion for volunteer service that contributes to the civic health of thriving Maine communities.	Implement the marketing plan developed by the Commission Communications Task Force covers social media, social marketing, education pieces, outreach in person (when permitted), online AmeriCorps recruitment fairs, and more.			REPEAT - DOCUMENTATION ABOVE				
	Organize and implement Public Service Announcement Campaign with Maine Association of Broadcasters while utilizing a new timeline that allows for digital advertising.	Communications officer	Nov 2021-Jan 2022	REPEAT - DOCUMENTATION ABOVE	\$39,000 for contract (Match goal of \$117K - initial contract = \$78k minimum goal)	Communications	Personnel, time, communication tools, adobe cloud, funds for marketing	Air-time reports provided by Maine Association of Broadcasters, reports on digital ad performance
	Plan for and execute regular schedule of press releases as stated in the Communications Plan.	Communications officer, Administrative specialist	Ongoing-Aug. 2022	BR: Ongoing. Following press release schedule NM:ONGOING: production pipeline (projects, files) in Teams. One feature story on hiatus for both of us due to other commitments.			Personnel, time, communication tools	Published press releases and media coverage
	Schedule deskside meetings with local media to help them better understand Volunteer Maine's role in the state.	Communications officer, Commission reps,	December 2021-Jan 2022	Officer end/trouble organizing group. Will be completed.		Comms TF Chair, Commission Chair	Personnel, time, Zoom and/or funds for travel	Completed meetings and increased coverage
	Establish quarterly letter to the editor schedule, driven by Commission voices/authors, in an effort to keep goals and talking points in the public consciousness.	Communications officer, Commission reps	Ongoing-Aug. 2022	Ongoing. Comms. TF continues to work through topics.		Communications/Commissioners willing to produce letter	Personnel, time, communications tools	Collection of letters to the editor, increased media engagement
	Execute owned media content goals stated in the communications plan.	Communications officer, Administrative specialist	Ongoing-Aug. 2022	BR: Ongoing. NM: Dmitri, BR's freelancer, now handles this area; I will only be pulled in for backup.	\$4,000 Freelancer contract (same contractor for multiple areas only one-time charge of \$4K)	Communications	Personnel, time, communication tools, adobe cloud, funds for social media, marketing, and freelancer	The publishing of content on digital platforms/printed materials produced.
• volunteer programming that targets aging in place, rural transportation, and food security;  • volunteer-powered solutions to these and other emergent community problems; and  • building the capacity of grantee organizations to effectively and sustainably engage volunteers.  End Outcome: Commission investments in national service and volunteer programs succeed in strengthening communities' capacity to solve local problems through service.	Implement Scoping Meeting series for potential applicants under Commission priorities: i.e. Housing, Workforce Dev., Public Health & COVID response, and Climate Corps groups	Program Development Officer - 15%	By fall competition dates	Lots of outreach to Public health agencies and potential planning grant applicants, including Climate Corps completed (with mixed success). Scoping meetings scheduled for early summer. Continued outreach ongoing	n/a		Time, outreach, development of agency cohorts	Completed scoping sessions, number of participants, resulting applications
	Modify grant selection process to better identify applicants that do not have the capacity or culture to support AmeriCorps programming (continuous improvement of selection process; formal applicant interviews focused on readiness)	Grants Officer 10% with Commissioners	11/01/2021 - 12/31/2022	This process should be finalized by the end of the year. There has been an extra step to interview new programs before awrding the grant and having planning grants allows for a greater understanding for all parties as to the aptitude of the program staff to implement grant and the program sees first hand what it takes to run an operational program		Grants Selection and Performance Task Force	d Personnel and time	New rural programs operating successful AmeriCorps programs; ongoing review and feedback to improve the process and build rural capacity
	Add criteria for grant selection process:  a. demonstration of organizational leadership, seeking clear listing of credentials of those involved;  b. a review of staff turnover rates, especially in continuation grants; and  c. closer examination of how the organization performed under other grants.	Grants Officer 10% with Commissioners	11/01/2021 - 12/31/2022	This is ongoing as well, the recent review process in reviewing staff turnover has been a factor in the assessing the programs capability to operate an AmeriCorps program	n/a	Grants Selection and Performance Task Force	d Personnel and time	Effective and consistent grant making process that leads to robust and highly functional AmeriCorps Programs in the State; build DEI into the grant making process
	Identify traits of high functioning organizations. Answer the question of why some organizations succeed with AmeriCorps grants and why others do not. Conduct an analysis of these features.	Grants Officer 10% with Commissioners	11/01/2021 - 12/31/2022	This is ongoing and the more formal analysis will be completed by the end of the summer by GO, with the use of the recent findings of Brenda Zollitsch's assessment of AmeriCorps programs	n/a	Grants Selection and Performance Task Force	d Personnel and time	Low risk program development; conitnous improvement and feedback cycle from the GO to all AmeriCorps PD's
	Analyze barriers that prevent Commission from realizing its goals and for those that are known, especially related to CNCS grants or participation in service, and have Commissioners take up advocating for change.	Grants Officer 5 %; Exec Director 5%;	01/01/2022 - 12/31/2022	This work is being done continually, through the spring and summer there will be a more tangible process based on the Diversity, Equity, Inclusion, Accessibility and justice work with Thenara Bailey	n/a	Performance Task	d DEI committee information/resources found; ED time; Comms work on public policy; Grants Task Force work on y policy and procedures; State Division of Procurement advice; Personnel and time	An equitable, accessible and thorough application process that is less cumbersome to navigate for grantees
	Specifically target disadvantaged communities and make service opportunities for accessible to all Mainers in Climate Corps.	Climate Corps Coordinator	Fall 2022			Research and Evaluation Task Force	Time, development of personal relationships, outreach, planning grants	At least 40% of Climate Corps program activity involves disadvantaged communities.
	Use the Climate Corps to build systems and local capacity within rural communities to respond to issues of resilience and changing climate	Climate Corps Coordinator	Spring 2022			Research and Evaluation Task Force	Time, development of personal relationships, outreach, planning grants	Number of communities served by Climate Corps members to build and implement resilience plans
	AC Member Conference - focused on Member support, DEIA, and member professional development	Program Development Officer - 8%	5/1/2022	Member Conference complete, strong positive feedback	possible site fees	E&E	Time, Member planning group	Conference event, number of participants, training evals