

COMMISSION FUNDAMENTALS

The Maine Commission for Community Service (MCCS) builds capacity and sustainability in Maine's volunteer and service communities by funding programs, developing managers of volunteers and service-learning practitioners, raising awareness of sector issues, and promoting service as a strategy.

HISTORY

The Commission was established in 1994 by Executive Order and under state statute in 1995. The 25 members of the Commission are appointed by the governor to three-year terms and, as outlined in 5MRS c373 §7502, each represents a specific part of Maine's volunteer sector.

MCCS is Maine government's partner for the federal Corporation for National and Community Service. Among the statutory responsibilities associated with the partnership are conducting grant competitions for National Service program funds (primarily AmeriCorps State); provide technical assistance and training to Maine National Service programs as well as potential applicants; and advise the Corporation on needs to be addressed by VISTA, Senior Corps, and other direct grant programs.

MISSION

Foster community service and volunteerism to meet human and environmental needs in the State of Maine.

VISION

Vibrant, productive communities with involved, responsible citizens.

OFFICE TEAM

Maryalice Crofton, Executive Director
 Pam Zeutenhorst, Program Officer, Volunteer Sector Initiatives and Inclusion
 Michael Ashmore, Grant Programs Officer, and State Emergency Donations Coordination Team
 Brianne D. Hasty, Planning and Research Associate
 Ray Edgar, Maine VISTA Project Director

Maine VISTA Leaders stationed at the Commission in 2014

Jean Curtis, Patricia Johnson, Asia Alexis, Amy Ezhaya

FINANCES

\$3,434,743	Total Revenues
\$ 2,258,328	Federal funds from Corporation for National and Community Service
\$ 319,413	Other cash (registration fees for training events, private sponsorships of activities, grants, etc.)
\$ 857,002	In-kind donations of services, space, supplies (valued according to Government Accounting Standards)
\$3,434,743	Total Expenses
\$ 226,081	Personnel
\$3,069,625	Grants and contracts*
\$ 100,649	All other (includes training, communications, supplies, etc.)
\$ 38,389	State and Departmental Indirect

*Grants included AmeriCorps State, Volunteer Generation Funds, VISTA Support Funds, and Commission Support. The data above is for informational purposes only and is not an official financial statement.

COMMISSIONERS

Ronald Holmes, Chair
 New Sharon
 URS - Washington Group International

John Portela, Chair-elect
 Brunswick
 Bath Iron Works

F. Celeste Branham, Vice-chair
 Lewiston
 University of Maine Farmington



Bonnie Bagley
 Gray
 Catholic Charities Maine

Ed Barrett
 Lewiston
 City of Lewiston

Kathleen Billings
 Bangor
 Emera Maine

Scott Blake
 Bangor
 Bangor Savings Bank

Camille Cramer
 Milo
 UMaine/Schooners Restaurant

Janice Daku
 Farmington
 Western Maine
 Community Action

Mark Hews
 Poland
 M E Hews and Company

Richard Higgins
 Hallowell
 ME Emergency Management Agency

Mary-Anne LaMarre
 Oakland
 Maine Sheriffs' Association

Susan Lavigne
 Portland
 Opportunity Alliance
 Senior Volunteer Programs

Kristie Littlefield
 Sidney
 Maine Department of Education

Gordon Liu
 Edgecomb
 Center for Ecological Living
 and Learning

Andrew E. Matlins
 Bangor
 Maine Air National Guard

Nancy McKechnie
 Hampden
 Consultant

Lindsey Jean Oliver
 Portland
 The Portland Sea Dogs

Colleen Smith
 Bangor
 Retired

Eileen Smart (Ex officio)
 Concord, NH
 Corporation for National Service

Barbara Wentworth
 Saco
 United Way of York County

David Whiry
 Orono
 University of Maine Center on Aging



COMMISSIONERS COMPLETING SERVICE

Mary Catherine Bromberg, Oakland

Susan Hammond, Bangor

MAINE COMMISSION FOR COMMUNITY SERVICE

111 Sewall Street, Room 105

105 State House Station, Augusta, ME 04333



207.624.7792

Service.Commission@maine.gov

www.MaineServiceCommission.gov

Compiled and published by the Maine Commission for Community Service. Printed with funds granted to the Commission by the Corporation for National and Community Service (13CAHME0001).



2014 ANNUAL REPORT

MAINE COMMISSION FOR COMMUNITY SERVICE

Advancing Volunteerism. Strengthening Communities.

2014 HIGHLIGHTS

SERVICE ENTERPRISE

MCCS partnered with Points of Light Institute and three Maine United Ways to bring Service Enterprise to Maine. Service Enterprise is a research-based process through which organizations assess and re-develop their approach to engaging volunteers in operations. The incentive for undertaking change is that Service Enterprises are proven to be more sustainable and able to double their impact without doubling their budget.

In 2014, MCCS organized the first 15-hour training for facilitators whose role is to lead groups of local organizations through the change management process. Subsequently, two regions held Service Enterprise trainings (Bangor and York County) for a total of 10 agencies.

MCCS learned of local government agencies in other states that tried to use this nonprofit change process but with some difficulty. Consequently, MCCS joined a national research project that modified Service Enterprise assessment so it applies to public sector agencies. As 2014 closed, MCCS joined United Way of the TriValley Area in a project to adapt the change management process to the public sector. The United Way work is funded by the Lerner Foundation.

AMERICORPS 20TH ANNIVERSARY

On September 11 and 12, Maine AmeriCorps members, VISTAs, and AmeriCorps Alums joined forces to mark the 20th anniversary of AmeriCorps. The first event was a day-long service project by 112 AmeriCorps members in support of the City of Lewiston. The second gathering was at the Capitol Hall of Flags where the AmeriCorps members starting service were sworn in by Maine Chief Justice Leigh Saufley. And in a special swearing-in ceremony at Walker's Point, 9 Maine AmeriCorps members represented their peers at a swearing-in ceremony led by President George H.W. Bush.

MAINE CIVIC HEALTH AND VOLUNTEERING

The annual report on the status of civic health indicators and volunteering in Maine showed the rate of volunteering held steady at 32% but there were significant shifts. For example, after 2 years of being #1 in the nation for teen volunteering (40% in 2012) the rate of volunteering among Maine teens slipped to 37%. Mainers' participation in civic life also declined. Most notable is the 5 point decline (22% down to 17%) in the percent of citizens who engage with local government officials about community concerns. While the annual total hours citizens devote to volunteers dropped slightly (40 hours/year/volunteer to 38 hours/year), retention of volunteers by local programs remained at 70%. The full report and data for Maine can be found at VolunteerMaine.org.

OTHER HIGHLIGHTS

◆ **AmeriCorps Program Design for Potential Grant Applicants.** Provided technical assistance to five organizations that responded to a call for AmeriCorps program concept papers. 55 people participated in 12 hours of training around essential elements of program design.

◆ **Blaine House Conference on Service and Volunteerism.** The emphasis in 2014 was on proven models that could be replicated in Maine (e.g., combining employment readiness with volunteering for SNAP beneficiaries) and tools for accountability such as calculating return on investment. Among the 284 attendees, 84% had fewer than 5 years experience managing volunteers and 64% had fewer than 8 hours of relevant training in the past 12 months. Attendees' evaluations showed 94% rated sessions as very good or excellent.

◆ **National Service Technical Assistance.** MCCS staff worked closely with the Dept. of Public Safety's Bureau of Information (SBI) to develop a process for complying with a section of federal law requiring background checks for all National Service participants. A particular challenge was the portion of the law and subsequent federal regulation that requires fingerprint background checks for any National Service participant (AmeriCorps, Foster Grandparent, Senior Companion) whose service puts them in contact with vulnerable populations. MCCS and SBI staff were able to craft a procedure that complies with National Service federal law and U.S. Dept. of Justice/FBI laws and Maine law.

◆ **Certified Manager of Volunteers online course.** The CMV course went live in 2014 and enrolled 26 online students before year end. It is a 6-week introduction that is based on the Novice Competencies for Managers of Volunteers.

FUNDING SERVICE PROGRAMS

The Commission awards and manages federal funds granted to Maine by the Corporation for National and Community Service. After grant decisions, MCCS monitors grantee performance, outcomes, and compliance. It also ensures participants are eligible for program benefits.

AMERICORPS STATE GRANTS

In 2014, all funds were committed to a continuation year of the AmeriCorps three-year grant period.

Program Name/ Legal Grantee	----- Funding -----		AmeriCorps	
	Award Expended	Local Match	Members #	Ed Award Value
Bangor AmeriCorps Opportunity Collaborative Eastern Maine Community College	\$137,797	\$101,031	15	\$ 51,100
FoodCorps AmeriCorps Maine Food Corps	\$ 78,000	NA (Fixed Amount Grant)	10	\$ 55,500
Island*Fellows AmeriCorps Program Island Institute, Rockland	\$130,000	NA (Fixed Amount Grant)	10	\$ 55,500
LearningWorks AIMS HIGH LearningWorks, Portland	\$690,073	\$334,914	56	\$106,315
Maine Conservation Corps Dept. of Conservation, Agriculture & Forestry	\$351,583	\$999,315	76	\$186,373
Multilingual Leadership Corps Goodwill Industries NNE, Portland	\$260,000	\$400,767	38	\$133,551
The REAL School RSU 14, Windham	\$132,000	\$217,734	16	\$ 60,483

2014 VOLUNTEER GENERATION FUND (VGF)

The Maine Commission for Community Service is one of 19 state commissions awarded Volunteer Generation Funds by the Corporation for National & Community Service. In Maine, the Volunteer Generation Fund supports volunteer centers, development of regional peer networks for managers of volunteers, and the introduction of Service Enterprise development process for nonprofits.

Grantee	----- Funding -----		Function(s)	County/Region Served
	Award Expended	Match		
United Way of Androscoggin County	\$ 5,500	\$ 9,580	Peer Network, Online Technology	Androscoggin, Oxford
United Way of Eastern Maine	\$30,082	\$38,448	Volunteer Center, Peer Network, Service Enterprise	Penobscot, Washington
United Way of Greater Portland	\$25,057	\$39,535	Volunteer Center and Peer Network	Cumberland
United Way of Tri-Valley Area	\$45,981	\$69,482	Volunteer Center, Peer Network, Service Enterprise	Franklin County and Livermore, Livermore Falls
United Way of York County	\$38,000	\$61,356	Volunteer Center, Peer Network, Service Enterprise	York

MCCS PARTNERS, VOLUNTEERS, AND SUPPORTERS

The Commission is grateful to these partners, volunteers, and supporters.

PRO BONO SERVICES AND IN-KIND SUPPLIES

Deborah Atwood
Bagel Mainea
Bangor Letter Shop
Bangor Daily News
Reeta Benedict
Lynn Benoit-Grzyb
Black Bear Inn
Rob Boensteel
Corallina Breuer
Katherine Cassidy
Kerry Corthell
Deb Couture
Jenifer Craven
Meghan Duff
Meredith Eaton
Katy Elder
Emera Maine
Sarita Field
Betsy Fleurent
Rachel Garwood Hackett
Katherine Gerber
Good Will Home Association

Philip Grzyb
Hannaford
Erica Hutchinson
Michael Klahr Center, UMA
Lisa Laffin
Lowe's
Gordon Liu
Jennifer Lobley
Mary Lyon
Maine Association of Broadcasters
Maine Dept. of Transportation
Maine GIS
Emily Mancini-Fitch
Loir Jean Mantooth
Eleni Margaronis
Lisa Morin
Tom Mullin
Karin Oliveira
James Oliveira
Melissa Paley
Portland Housing Authority
Portland Public Schools

Regan StPierre
Suzanne Sandusky
Portland Sea Dogs
Anne Schink, ABS Consulting
Mathew Scease
Harold Shaw
Shaw's Supermarkets
Linda Silka
Lisa Suarez
Claire Sullivan
Time Warner Cable, Your Magazine
Town of Sanford
RSU 18
Michelle Vazquez Jacobus
Donald Vincent
Glenn Walton, Kaplan University
West Bath School
Alan Witchey
Tamara Whitmore
Cindy Whitney
Joseph Young
Brenda M. Zollitsch, Ph.D.

FINANCIAL SUPPORT

Anonymous
Michael Ashmore
Bonnie Bagley
Bangor Savings Bank
Ed Barret
Kathy Billings
Scott Blake
Cabot Creamery Cooperative

Corporation for National and
Community Service
Maryalice Crofton
Janice Daku
Mark Hews
Richard Higgins
Ronald Holmes
L.L. Bean

Susan Lavigne
Gordon Liu
Machias Savings Bank
Lindsey Oliver
John Portela
State Farm Insurance
Unum Insurance
Barbara Wentworth
Youth Service America

PARTNERS IN SERVICE

Maine VISTA Project Host Sites

American Red Cross
Beehive Design Collective
Bryant Pond, 4-H Camp/Learning Ctr
Bucksport Bay Healthy Communities
Catholic Charities Maine
Community Financial Literacy
Down East AIDS Network
Finance Authority of Maine
Habitat for Humanity York County
Hardy Girls Healthy Women

HealthReach Health Centers
Healthy Androscoggin/CMCS
Heart of Biddeford
Kennebec Valley Community Action
KidCare America
Let's Go!/Inland Hospital
Many Flags One Community
Morris Farm Trust
New Mainers/Portland Adult Ed.
Partners for Hunger Free York County
Penquis

Pine Tree Legal Assistance
Portland Housing Authority
Portland Public Schools Multilingual
and Multicultural Center
Southern Maine Agency on Aging
Tri-County Mental Health Services
United Way of York County
UMaine VETS Program
USM Veterans Resource Center
United Way of Eastern Maine
Westbrook School Department